



BHHSChicago.com

Berkshire Hathaway HomeServices Chicago

### WELCOME

We extend our warmest welcome to you. Thank you for trusting Berkshire Hathaway HomeServices Chicago with this most important decision. Count on us for personal service and integrity that will translate into results.

LOCAL ROOTS

Starting in 1930, we have been a part of the Chicago-area real estate landscape consistently providing high-quality representation and outstanding service to generations of home buyers and sellers. From our earliest days in Chicago and Glenview, we have become leaders in the brokerage industry by developing relationships with our clients and our communities. Our affiliation with the Berkshire Hathaway HomeServices network gives us unmatched international alliances with brokerages around the world. With strong, local leadership and the resources of a national real estate powerhouse, our name stands for unquestioned financial strength and smart business decisions.

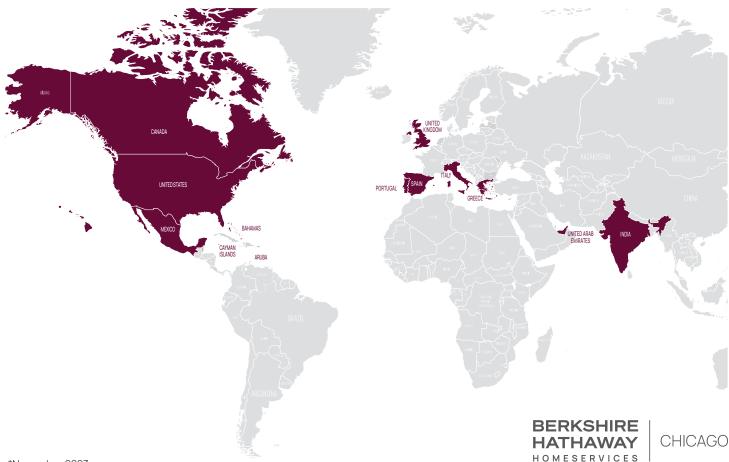
### **GLOBAL REACH**

Berkshire Hathaway HomeServices is the top real estate brand in the nation. With more than 50,000 agents and 1,500 offices\*, we offer an unmatched national and global network.

Our company is built on proven operational excellence, demonstrated integrity and the reputation of Berkshire Hathaway, one of the world's most admired companies. Our powerful Global Network Platform equips our agents to work in a world that is mobile, online and social, complementing our deep industry expertise and unmatched business knowledge.

### A NETWORK OF OPPORTUNITY

50,000+ AGENTS, 1,500+ OFFICES AND GROWING



# TOP WORKPLACE CHICAGO 2023

\*Chicago Tribune Top Workplaces, Top 3 large companies, 2019-2023

Berkshire Hathaway HomeServices Chicago 🛕

Move Confidently.

### YOUR SATISFACTION

### OUR BUYERS AND SELLERS HAVE SPOKEN!

When it comes to customer satisfaction, our numbers speak for themselves. Our professionalism, service and quality set us apart from the rest, and ensure that you will have a terrific real estate experience.

### TELL US WHAT YOU THINK

You'll receive a survey invitation email about two days after your closing from Real Satisfied, an independent rating service. Look for the survey, and take this opportunity to share your experience.



\* Real Satisfied consumer response data for Berkshire Hathaway HomeServices Chicago closed transactions. December 2023

### HOMEOWNERSHIP SERVICES PROVIDER REAL TRENDS 2023



**FORTDEARB®RN** 

## **BEING GOOD NEIGHBORS**

The powerful impact that individuals can have when they come together is insurmountable. Through projects like food pantry drives, our annual Toys for Tots effort, and our Community Kindness volunteer event, our agents and employees use their time and talents to serve others.



As good neighbors, we believe in giving back to the communities we serve. The Kindness Foundation was established as the charitable arm of our company. Through fundraising and local volunteer work, we strive to practice kindness and improve the quality of life for all.

Thanks to ongoing contributions from our generous agents and employees, we have granted more than half of a million dollars to charitable organizations.



This non-profit organization offers children with cancer opportunities for positive group activities and emotional support.



Chicagoland's Habitat for Humanity builds homes and strengthens communities through homeownership.



Berkshire Hathaway HomeServices Chicago's reach extends beyond real estate to offer clients a fullservice experience, with in-house lending, title and insurance partners and home warranty providers. Clients have the confidence of knowing that these affiliated companies share the same high level of commitment and customer service as Berkshire Hathaway HomeServices Chicago.





Listening to needs Finding solutions Competitive products Superior service Full service title services ensure a smooth closing

847.853.6000 CustomerCare@FDTitle.com

847.853.6655



Full service agency Connections to leading providers and products Comprehensive range of coverage options

800.277.0013 Insurance@HomeServices-ins.com



Protection, savings, convenience and peace of mind

AHS.com/RealEstate



## **REPRESENTATION & RELATIONSHIPS**

#### BUYER'S AGENT

A Buyer's Agent has a fiduciary responsibility to represent only the home buyer's best interest throughout the home buying process.

#### SELLER'S AGENT

A Seller's Agent, also known as a listing agent, has a fiduciary responsibility to represent only the home seller's best interest through the home selling process. The listing agent is the seller's designated agent.

### DUAL AGENT

A Dual Agent represents both the buyer and seller ethically and honestly, safeguarding the confidentiality of both clients. An agent must have the seller's and buyer's permission to act as a Dual Agent.





# **Berkshire Hathaway**



### FORTUNE

# No.1

**No.7** 

# FORBES

World's largest public companies

# FORTUNE

Fortune 500 US Companies

\*Fortune - World's Most Admired Companies 2023 \*\*Fortune 500 US Companies \*\*\*Forbes - Global 2000, 2022

# WORLD CLASS MARKETING

A blend of art and science, our marketing platform combines technology with a personal touch.



EXPERT INSIGHT Property analysis and preparation



POSTCARDS Stunning direct mail, targeted for results



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BROCHURES Beautiful home brochures and marketing materials

PHOTOGRAPHY & VIDEO

Stunning images captivate buyers



YARD SIGNS A sign of confidence

BHHS.COM



ECARDS Instantly promote new listings, open houses and updates



BROKER NETWORKING Connections with the top brokers in the area

A global destination for home buyers



PROPERTY WEB ADDRESS Your online address is the focal point of our marketing



DIGITAL 500+ real estate websites work for you

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|---|---|
|   | 5 |

BHHSCHICAGO.COM The local real estate resource



MOBILE A website that is as mobile as our buyers



#### LOCAL MEDIA Enticing advertisements in local and regional newspapers and magazines

al and azines



PUBLIC RELATIONS Millions of media impressions each month



REPORTS Our data powers your next move



RELOCATION We move companies from around the world



SATISFACTION SURVEY Your feedback matters



### **BEAUTIFUL BROCHURES & MARKETING PIECES**

The story of your home unfolds in beautiful, four page property brochures, created for each property. These full-color pieces make a lasting impression.

### DIRECT MARKETING

#### ECARDS

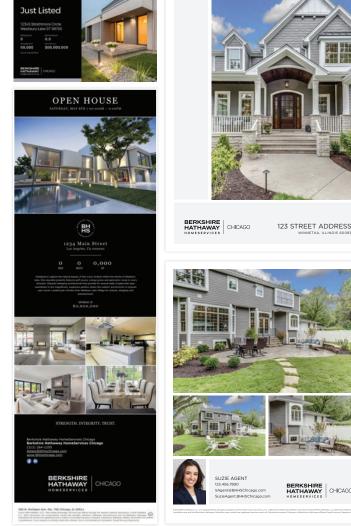
Instant communication of new listings, open houses and updates.

eCards are one of the most effective ways to communicate new listings, open houses and other important information quickly and to a targeted audience.

#### POSTCARDS

Stunning direct mail, targeted for results.

Beautiful property postcards can be a great way to spread the word. Direct mail can be employed to reach a highly targeted audience and achieve maximum results.





### A POWERFUL BROKER NETWORK

#### CONNECTIONS WITH THE TOP BROKERS IN THE AREA

Excellence inspires excellence. The power of Berkshire Hathaway HomeServices Chicago is our network of 1,300 real estate professionals and staff. In the company of the most productive brokers in the area, we bring clients together.

# RELOCATION - WE MOVE COMPANIES FROM AROUND THE WORLD.

Chicago and our surrounding suburbs are top destinations for corporate expansions. We help that growing workforce find their homes here. Allied with the most prestigious relocation providers like HomeServices Relocation, we are the broker of choice when companies need to move their most valuable asset.

### INTOUCH I AGENT APP

Our industry-leading agent app keeps our agents in the know. Only Berkshire Hathaway HomeServices Chicago brokers get exclusive access to select properties in the days before they hit the market - a critical marketing time for both buyers and sellers.





### DIGITAL REAL ESTATE



#### BHHS.COM

#### A global destination for home buyers

Across the country and around the world, buyers trust the Berkshire Hathaway HomeServices name. A mobile-ready experience with large photos, property details, neighborhood and price history make this one of the fastest growing home search destinations. Thinking of selling? Estimate your home value based on sophisticated analysis of real estate and public data.



### BHHSCHICAGO.COM

#### The local real estate resource

The source for local real estate search, attracting more than half a million visits each year. Intuitive search, detailed maps and filters transform listing data into home finding intelligence.



#### PROPERTY WEB ADDRESS

#### Your online address is the focal point of our marketing

A unique web address connects buyers with compelling information and beautiful images of your home. Rich local details give buyers an in-depth view of the schools and neighborhood amenities. Buyers can easily save properties to an online portfolio, contact the agent or share via social media.



# BHHSCHICAGO.COM MONTHLY WEB STATS

# TOP REFERRING COUNTRIES, EXCLUDING USA:

India Brazil Singapore

China

**Mobile Traffic** 

Germany

Canada

Russia

Sweeden



TOP 10 STATES

Illinois Virginia Texas Iowa Washington Wyoming California Wisconsin Ohio Indiana

### TOP WEBSITES SENDING TRAFFIC TO BHHSCHICAGO.COM

- 1. Google.com (organic)
- 2. m.Facebook.com (mobile)
- 3. Google.com (ad)
- 4. Facebook.com (ad)
- 5. Google My Business Location
- 6. Facebook.com

website visits



15,54

busiest day of the week





# ENHANCED ONLINE MARKETING

Millions of consumers use national real estate sites and mobile apps. To capture this highly engaged group, Berkshire Hathaway HomeServices Chicago sends enhanced data feeds to the most popular digital real estate destinations. Through our advertising partnerships, your home will be seen on a global network of home, lifestyle and news destinations.



# **PR OPPORTUNITIES**

Our in-house public relations and social media team is hard at work, generating millions of media impressions every month and securing editorial placements for our agents, company, and properties in highly visible publications.

Subject to change. Not all sites support rental listings.



### YOUTUBE & INSTAGRAM VIDEOS

### VIDEO

Our automated marketing systems put your property video on YouTube and create animated content for social media sites like Instagram and Facebook.

#### YOUTUBE

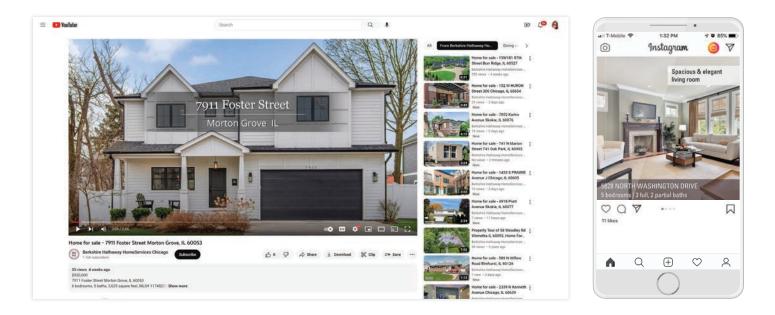
Two billion people use YouTube each month. And, Google search results rank videos above traditional websites. Our property videos reach a mobile and digital buyer audience on this important platform.

#### INSTAGRAM

Instagram is one of the fastest growing social sites, with more than 2.6 billion people using the platform each month. Décor, style and cultural content are a perfect backdrop for our listings.

Slideshow videos are automatically created for homes, making it easy for our agents to share new listings, open houses, price improvements and successful sales.

SOURCES: YouTube.com and Instagram.com, April 2023



### CHALK DIGITAL LISTING LAUNCH ADS

We make digital advertising brilliantly simple.

Berkshire Hathaway HomeServices Automated Listing Program powered by CHALK Digital combines the network's existing marketing platform with innovative technology to automate digital branding and listing ads.

- Ads are automatically created for new residential listings
- Shown to potential homebuyers in a 15 mile radius for one week
- Displayed on premium websites, social media and mobile apps
- Retargets visitors to keep your home in front of interested buyers



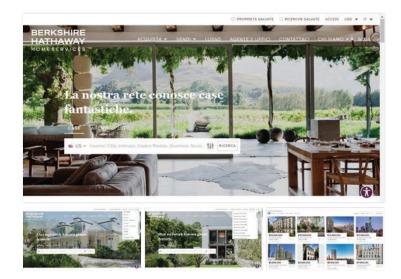
### WE SPEAK YOUR LANGUAGE

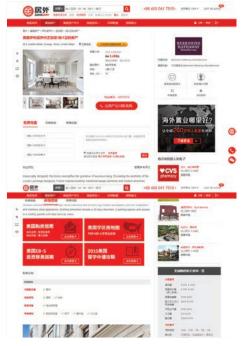
### BHHS.COM

BHHS.com reaches more than one million users from around the world each month. New multilingual search features and pricing conversion for more than 45 currencies help us connect with buyers around the globe and just down the street.

### CHINESE LANGUAGE DESTINATIONS

In addition to BHHS.com, we market homes on two international real estate portals to reach Mandarin Chinese speakers. Juwai.com is hosted in China and accessible to an exclusive audience of high net worth Chinese consumers.





SOURCE: Juwai.com, April 2023

### JUWAI.COM

Advertising on Juwai.com reaches an audience of 4.6 billion residents of Asia and 12.9 million customers searching for properties through Juwai. By partnering with a site that is behind the Chinese firewall, Berkshire Hathaway HomeServices brings our listings to a previously hard-to-reach market of potential buyers. The site displays our properties, along with branded advertising. A click-to-translate program makes it easy to contact an agent in the United States.

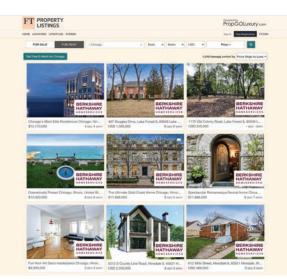
### Last year, buyers from China purchased \$6.1B of homes in the U.S., up 30% from the previous year.

Source: NAR International Transactions in US Residential Real Estate 2022

### FINANCIAL TIMES OF LONDON

One of the most important global financial news sources, FT.com has an audience of 22.5 million monthly readers worldwide. This influential site places your home in front of potential buyers in London and across Europe.

All Berkshire Hathaway HomeServices residential listings are exposed to a sophisticated international audience on the site's Featured Properties page.



### LISTING UPDATES EDGE REPORT

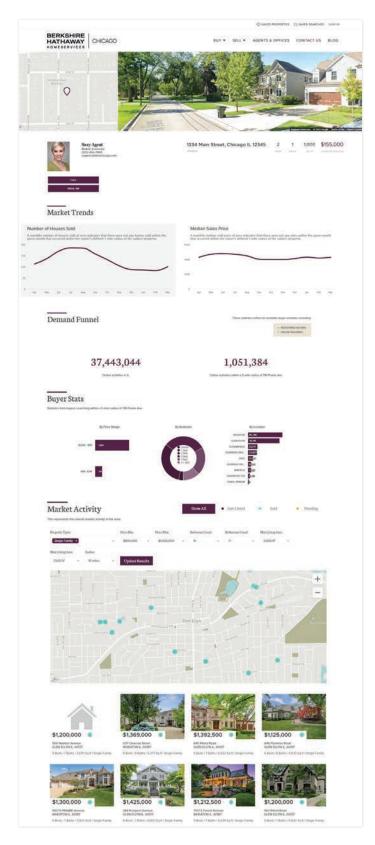
Timely metrics about your home keep you informed throughout the marketing process.

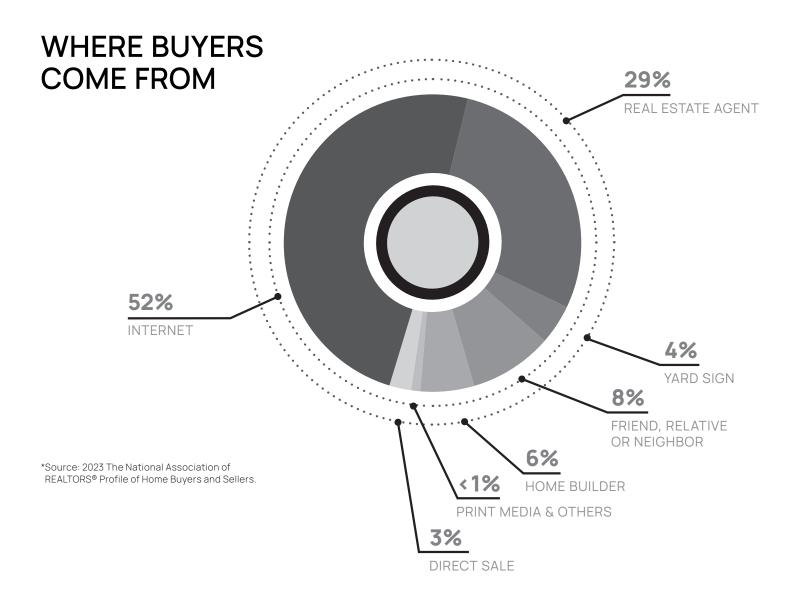
Our Edge Report provides a weekly detailed report of web traffic on the most popular real estate destinations. You'll see how many people are finding and viewing your home.

| EDC                       | EDGE REPORT   |   |                                  | BERKSHIF<br>HATHAWA<br>HOMESERVIC         |                                 |
|---------------------------|---|---|----------------------------------|---|---------------------------------|
| 911 Foster S              | Street (11745229) - V                                     | Neb Traffic R   | eport 4/26/20                    | 23  |                                 |
|                           |   | <b>7911 Foster S</b><br>Morton Grove,<br>\$920,000<br>CTG - 117452<br>View Web det<br>Listed: 3/25/23 | IL 60053<br>29<br>ail            | Suzy Agent<br>123-456-7890<br>sagent@bhbs |                                 |
| Web traffic — A           | Apr 17 - Apr 23, 2023                                     |   | Last 7 days<br>4/17/23 - 4/23/23 | Last 30 days<br>3/25/23 - 4/23/23         | Cumulative<br>3/25/23 - 4/23/23 |
| Most popular rea          | al estate sites   |   |                                  |   |                                 |
| realtor.com Realtor.com   | Positor com   | detail  | 221                              | 1,220                                     | 1,220                           |
|                           | reditor.com   | search  | 5,135                            | 32,201                                    | 32,201                          |
| 2 Zillow                  | Zillow.com  | detail  | 797                              | 4,609                                     | 4,609                           |
|                           |   | search  | 8,113                            | 51,418                                    | 51,418                          |
| <b>?trulia</b> Trulia.com | Trulia.com  | detail  | 46                               | 601                                       | 601                             |
|                           |   | search  | 4,747                            | 27,803                                    | 27,803                          |
| BERKSHIRE<br>HATHAWAY     | BHHSChicago.com   | detail  | 3                                | 11  | 11                              |
|                           |   | search  | 12                               | 96  | 96                              |
|                           | HomeServices Chicago listi<br>ago Web platform along with |   |                                  |   | on the Berkshire Hathaway       |
| 1970                      |   | Weekl   | y total detail views             |   |                                 |
| 2000                      |   |   |                                  |   |                                 |
| 1500                      |   |   |                                  |   |                                 |
| 1000                      |   |   | -                                | _   |                                 |
|                           |   |   |                                  |   |                                 |
| 500-                      |   |   |                                  |   |                                 |
| 0                         | 32523   | 327/23  | 4323                             | 41523 61                                  | 103                             |
|                           | 2.220   | in the second   | 82.540                           | 010037                                    | N/2                             |

### SELLER ACTIVITY REPORT

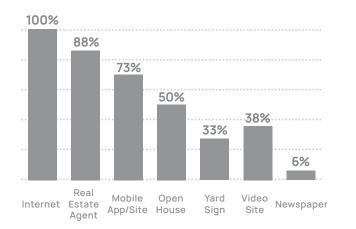
Weekly/monthly reports show you buyer search activity for your property on the BHHS Global site along with views on Zillow, Juwai and the WSJ sites.





### WHERE BUYERS GET INFORMATION

Information Sources Used In Home Searches Nationally



### THE MOST USEFUL INFORMATION

Website content that is useful to buyers

