

OUR PLEDGE TO YOU

We extend our warmest welcome to you. Thank you for trusting Berkshire Hathaway HomeServices KoenigRubloff Realty Group with this most important decision. Count on us for personal service and integrity that will translate into results.

Backed by the most respected name in business combined with our local roots, here at Berkshire Hathaway HomeServices KoenigRubloff Realty Group, we are eager to work with you to meet your real estate needs.

With strong, local leadership and the resources of a national real estate powerhouse, our name stands for unquestioned financial strength and smart business decisions. Our affiliation with the Berkshire Hathaway HomeServices network gives us premier international reach from the fastest growing national real estate network.

Our brokers are neighborhood experts, offering an unsurpassed level of service to clients. They are equipped with an impressive array of sophisticated technology tools to help you achieve your real estate goals. Additionally, our brokers have access to a comprehensive suite of real estate services including Fort Dearborn Title, HomeServices Insurance, and Prosperity Home Mortgage. We look forward to giving you the luxury of personalized service every step of the way.



Diane Glass
Chief Operating Officer



Mark Pasquesi President of Brokerage



Joe Stacy Senior Vice President & General Sales Manager





WE WORK FOR YOU



A globally respected business name, national connections and deep local roots uniquely position KoenigRubloff to meet the needs of our clients.

LOCAL ROOTS

Starting in 1930, the Koenig and Rubloff names have been a part of the Chicago-area real estate landscape consistently providing high-quality representation and outstanding service to generations of home buyers and sellers. From our earliest days in Chicago and Glenview, we

have become leaders in the brokerage industry by developing relationships with our clients and our communities. Our affiliation with the Berkshire Hathaway HomeServices network gives us unmatched international alliances with brokerages around the world.

GLOBAL REACH

Berkshire Hathaway HomeServices is the top real estate brand in the nation. With nearly 50,000 agents and 1,400+ offices*, we offer an unmatched national and global network.

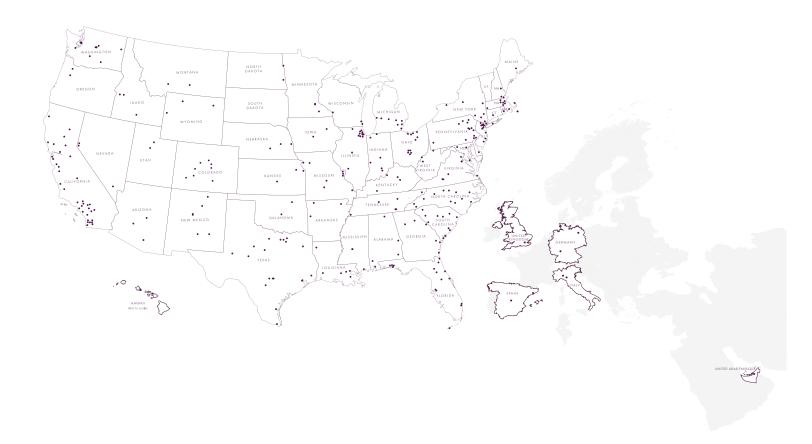
Our company is built on proven operational excellence, demonstrated integrity and the reputation of Berkshire Hathaway, one of the

world's most admired companies. Our powerful Global Network Platform equips our agents to work in a world that is mobile, online and social, complementing our deep industry expertise and unmatched business knowledge.





A GLOBAL NETWORK OF OPPORTUNITY



NEARLY 50,000 AGENTS, 1,450+ OFFICES AND GROWING

Berkshire Hathaway HomeServices Reach

 ${\tt BHHS\ Network\ August\ 2019,\ map\ is\ subject\ to\ change\ along\ with\ the\ rapid\ growth\ of\ the\ network.}$



KoenigRubloff Realty Group

No.1

Berkshire Hathaway HomeServices, Midwest Region

HomeServices of America

No.1

In the country*

Berkshire Hathaway

No.3

Most admired company in the world**





YOUR SATISFACTION

Our Buyers and Sellers Have Spoken!



When it comes to customer satisfaction, KoenigRubloff numbers speak for themselves. Our professionalism, service and quality set us apart from the rest, and ensure that you will have a terrific real estate experience.

TELL US WHAT YOU THINK

You'll receive a survey invitation email about two days after your closing from Real Satisfied, an independent rating service. Look for the survey, and take this opportunity to share your experience.



^{*} Real Satisfied consumer response data for KoenigRubloff closed transactions. July, 2018



BEING GOOD NEIGHBORS

The powerful impact that individuals can have when they come together is insurmountable. Through projects like food pantry drives, brown bag lunch assembly, work days at Feed My Starving Children, our annual Toys for Tots effort, and our Community Kindness volunteer event, our agents and employees use their time and talents to serve others.



As good neighbors, we believe in giving back to the communities we serve. The KoenigRubloff Cares Foundation was established as the charitable arm of our company. Through fundraising and local volunteer work, we strive to practice kindness and improve the quality of life for all.

Thanks to ongoing contributions from our generous agents and employees, in 2018 we were able to grant more than \$125,000 to these charities.



This non-profit organization offers children with cancer opportunities for positive group activities and emotional support.



Chicagoland's Habitat for Humanity builds homes and strengthens communities through homeownership.





Berkshire Hathaway Home Services Koenig Rubloff Realty Group's reach extends beyond real estate to offer clients a full-service experience, with in-house lending, title and insurance partners and home warranty providers. Clients have the confidence of knowing that these affiliated companies share the same high level of commitment and customer service as Koenig Rubloff Realty Group.



Listening to needs Finding solutions Competitive products Superior service

847.853.6655



Full service title services ensure a smooth closing

847.853.6000 CustomerCare@FDTitle.com



Full service agency

Connections to leading providers and products

Comprehensive range of coverage options

800.277.0013 Insurance@HomeServices-ins.com



Don't let home protection be an afterthought

OnlineHSA.com



Protection, savings, convenience and peace of mind

HMSnational.com





WORKING FOR YOU

A real estate broker takes your home from listing to closing, playing many roles. A fiduciary responsibility to you is the foundation, and you can expect market expertise, guidance, responsiveness, loyalty, disclosure and accountability at all times.



Market Analysis

Pricing Strategy

Seller Updates

Showing Feedback

Traffic Reports



Agency Options

Presenting Offers

Answering Objections

Negotiating Terms

Purchase Agreement

Contract Contingencies

Inspections

Post-Contract Negotiations

Closing



MARKETING

Photography & Home Description

MLS Management

Broker Promotion

Advertising

Online Marketing

Open Houses

Direct Marketing

Local and Relocation Buyer Contacts

Personal Referrals

Showings





REPRESENTATION & RELATIONSHIPS

BUYER'S AGENT

A Buyer's Agent has a fiduciary responsibility to represent only the home buyer's best interest throughout the home buying process.

SELLER'S AGENT

A Seller's Agent, also known as a listing agent, has a fiduciary responsibility to represent only the home seller's best interest through the home selling process. The listing agent is the seller's designated agent.

DUAL AGENT

A Dual Agent represents both the buyer and seller ethically and honestly, safeguarding the confidentiality of both clients. An agent must have the seller's and buyer's permission to act as a Dual Agent.







RESPECTED AND ADMIRED

FORTUNE WORLD'S **MOST ADMIRED COMPANIES** Apple Amazon.com **Berkshire Hathaway** Walt Disney #5 Starbucks #6 Microsoft Alphabet (Google) Netflix JP Morgan Chase #10 FedEx

BARRON'S WORLD'S **MOST RESPECTED COMPANIES** Alphabet (Google) #2 Apple Amazon.com **Berkshire Hathaway** #4 Microsoft #5 Costco Wholesale Johnson & Johnson Home Depot #8 3M #10 Walt Disney

FORBES WORLD'S LARGEST PUBLIC **COMPANIES** ICBC China Construction Bank #3 JP Morgan Chase **Berkshire Hathaway** #4 Agricultural Bank of China #6 Bank of America Wells Fargo #8 Apple Bank of China #10 Ping An Insurance Group





MARKETING EXPOSURE



WORLD CLASS MARKETING

A blend of art and science, our marketing platform combines technology with a personal touch.



EXPERT INSIGHT

Property analysis and preparation





YARD SIGNS

for results

A sign of confidence



PHOTOGRAPHY & VIDEO

Beautiful images captivate buyers



BROCHURES

Beautiful home brochures and marketing materials



ECARDS

Instantly promote new listings, open houses and updates



BROKER NETWORKING

Connections with the top brokers in the area



PROPERTY WEB ADDRESS

Your online address is the focal point of our marketing



BERKSHIREHATHAWAYHS.COM

A global destination for home buyers



DIGITAL

500+ real estate websites work for you



KOENIGRUBLOFF.COM

The local real estate resource



MOBILE

An app that is as mobile as our buyers



LOCAL MEDIA

Enticing advertisements in local and regional newspapers and magazines



PUBLIC RELATIONS

Millions of media impressions each month



REPORTS

Our data powers your next move



RELOCATION

We move companies from around the world



SATISFACTION SURVEY

Your feedback matters



YARD SIGNS | A SIGN OF CONFIDENCE

The right sign speaks volumes about the company you keep. Barron's recognizes Berkshire Hathaway as one of the world's most respected companies*. You can be confident that a sign bearing the Berkshire

Hathaway HomeServices name represents you well. Our distinctive cabernet and white signs convey quality to capture the attention of prospective buyers.









BEAUTIFUL BROCHURES & MARKETING PIECES

The story of your home unfolds in beautiful, four page property brochures, created for each property. These full-color pieces make a lasting impression.

DIRECT MARKETING

ECARDS

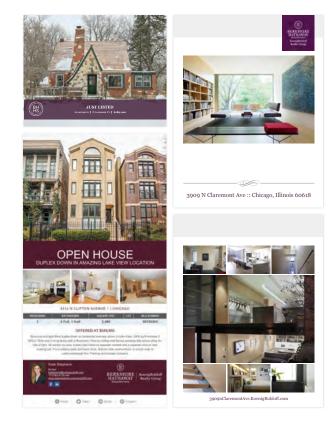
Instant communication of new listings, open houses and updates.

eCards are one of the most effective ways to communicate new listings, open houses and other important information quickly and to a targeted audience.

POSTCARDS

Stunning direct mail, targeted for results.

Beautiful property postcards can be a great way to spread the word. Direct mail can be employed to reach a highly targeted audience and achieve maximum results.







A POWERFUL BROKER NETWORK

CONNECTIONS WITH THE TOP BROKERS IN THE AREA

Excellence inspires excellence. The power of KoenigRubloff is our network of 1,500 real estate professionals and staff. In the company of the most productive brokers in the area, we bring clients together.

RELOCATION - WE MOVE COMPANIES FROM AROUND THE WORLD.

Chicago and our surrounding suburbs are top destinations for corporate expansions. KoenigRubloff helps that growing workforce find their homes here. Allied with the most prestigious relocation providers like Brookfield Global Relocation and HomeServices Relocation, we are the broker of choice when companies need to move their most valuable asset.

INTOUCH | AGENT APP

Our industry-leading agent app keeps KoenigRubloff agents in the know. Only KoenigRubloff brokers get exclusive access to select properties in the days before they hit the market - a critical marketing time for both buyers and sellers.







DIGITAL REAL ESTATE



BERKSHIREHATHAWAYHS.COM

A global destination for home buyers

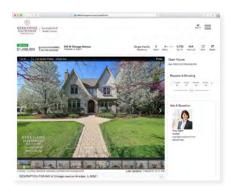
Across the country and around the world, buyers trust the Berkshire Hathaway HomeServices name. Real-time traffic data and Inside Access™ neighborhood and price history reports make this one of the fastest growing home search destinations. Thinking of selling? Estimate your home value based on sophisticated analysis of real estate and public data.



KOENIGRUBLOFF.COM

The local real estate resource

The source for local real estate search, attracting more than 100,000 desktop visits and 25,000 mobile visits each month. Intuitive search, detailed maps and intelligent filters transform listing data into home finding intelligence.



PROPERTY WEB ADDRESS

Your online address is the focal point of our marketing

A unique web address connects buyers with compelling information and beautiful images of your home. Rich local details give buyers an in-depth view of the schools and neighborhood amenities. Buyers can easily save properties to an online portfolio, contact the agent or share via social media.





ENHANCED ONLINE MARKETING

Millions of consumers use national real estate sites and mobile apps. To capture this highly engaged group, KoenigRubloff enhances our listings and data streams on the most popular digital real estate destinations.



45+ MILLION VISITORS EACH MONTH



50+ MILLION VISITORS EACH MONTH

Enhanced advertising and enhanced feeds reach 100 million viewers each month



20+ MILLION VISITORS EACH MONTH



8+ MILLION VISITORS EACH MONTH





DIGITAL | 350+ REAL ESTATE WEBSITES WORK FOR YOU

KoenigRubloff properties appear on more than 350 websites through our online advertising partnerships. Popular news and information sites, a vast brokerage network and niche real estate sites reach a unique audience and ensure that your home receives maximum exposure.

BERKSHIREHATHAWAYHS.COM

KOENIGRUBLOFF.COM

ZILLOW.COM

YAHOO REAL ESTATE

TRULIA.COM

HOMES.COM

REALTOR.COM

HOMEFINDER.COM

HOTPADS.COM

MOVE.COM

OPENHOUSES.COM

ALL MAJOR BROKER WEBSITES VIA IDX

WSJ.COM - WALL STREET JOURNAL ONLINE

EUROPE.WSJ.COM

ASIA.WSJ.COM

MSN

CNN MONEY

WASHINGTON POST

US NEWS

KIPLINGER

DAILYHERAL D.COM

CHICAGOTRIBUNE.COM

TRIB LOCAL

YOUTUBE

AOL.COM

























Our advertising partners power a network of over 350 trusted local news sites in communities nationwide, including:

BALTIMORE SUN CINCINNATI ENQUIRER **DES MOINES REGISTER DESERT SUN** DETROIT FREE PRESS **IDAHO STATESMAN** INDIANAPOLIS STAR

KANSAS CITY STAR

LA WEEKLY





YOUTUBE & INSTAGRAM VIDEOS

VIDEO

Our automated marketing systems puts your property video on YouTube and creates animated content for social media sites like Instagram and Facebook.

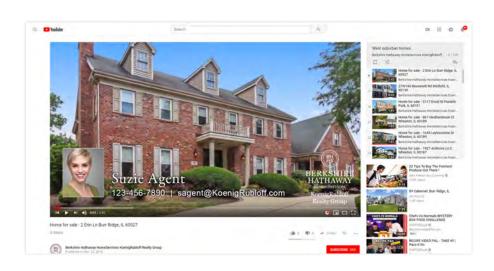
YOUTUBE

One third of all people online use YouTube. And, Google search results rank videos above traditional websites. Our property videos reach a mobile and digital buyer audience on this important platform.

INSTAGRAM

Instagram is one of the fastest growing social sites, with more than 1 billion people using the platform each month. Décor, style and culture content are a perfect backdrop for KoenigRubloff listings.

Slideshow videos are automatically created for homes, making it easy for our agents to share new listings, open houses, price improvements and successful sales.







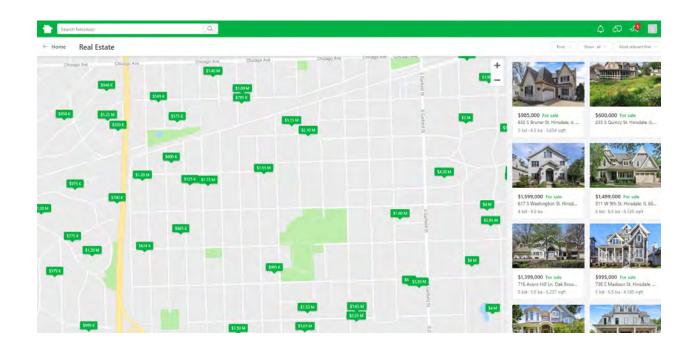


NEXTDOOR.COM

Nextdoor is the private social network created for neighborhoods and neighbors. The site has quickly become a valued resource for sharing information about vendors, services and local activity.

KoenigRubloff listings are shown in their Nextdoor neighborhoods, linked directly to the property detail page on KoenigRubloff.com. Nextdoor members are highly engaged in their communities, creating quality leads.

Nextdoor is in 89% of US neighborhoods and has more than 12 million unique visitors each month.







SEE OUR DARE ADS ON FACEBOOK

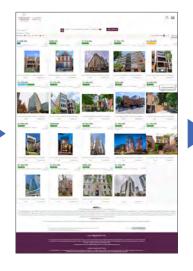
KoenigRubloff is the first residential brokerage in the nation to use Dynamic Ads for Real Estate through Homesnap

- KoenigRubloff listings displayed in Facebook feeds
- Retargets buyers searching KoenigRubloff and Homesnap
- Ads are created dynamically to match searches
- Links directly to property detail page and the listing agent

Automatic for KoenigRubloff listings; no cost to our brokers and clients.

OUR LISTINGS GO FROM SEARCH TO SOCIAL









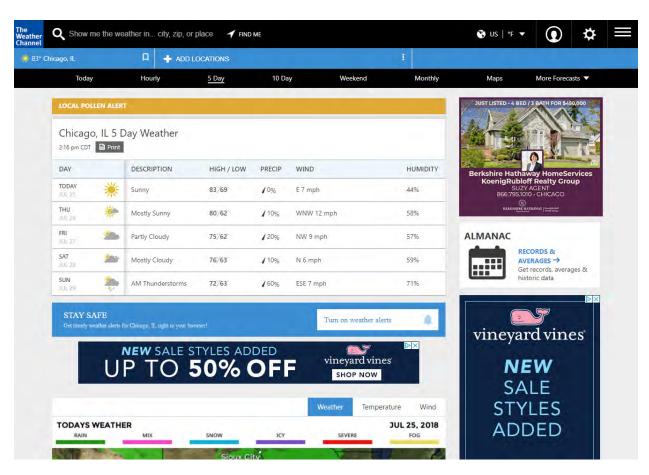


ADWERX LISTING LAUNCH ADS

We make digital advertising brilliantly simple.

- Ads automatically created for new listings*
- Show to potential homebuyers in a 15 mile radius
- Displaced on premium websites, social media and mobile apps

AdWerx uses anonymous online behavioral data to target ads for your home toward local people who are potential buyers, across a network of websites. Daily campaign marketing reports show you the results.



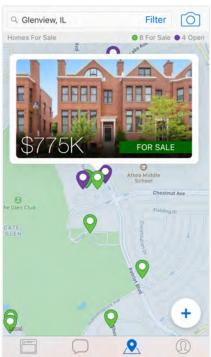


^{*}New residential for sale listings, seven day campaign, program subject to change



HOMESNAP





AN APP THAT IS AS MOBILE AS OUR BUYERS

Search anytime, anywhere with the KoenigRubloff - branded HomeSnap mobile app.

- Instantly see homes for sale or rent nearby
- Snap a photo of a home to find it
- Search by schools or open houses
- Map, satellite and lot line views
- Real-time listing information
- Agent messaging
- Social media sharing
- Weekly neighborhood updates

Ask your agent for their direct download code, or visit SearchKRG.com.

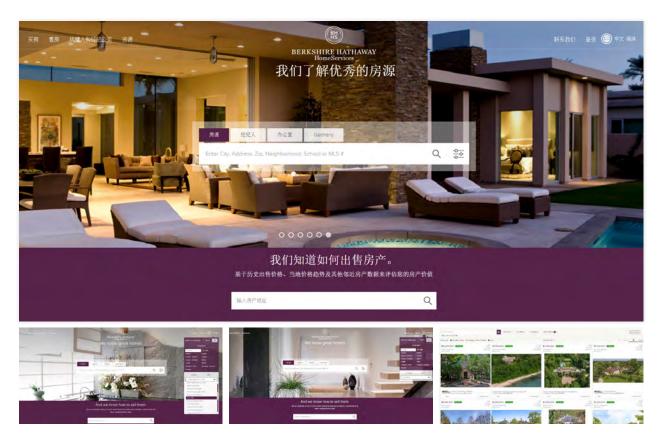




WE SPEAK YOUR LANGUAGE

BERKSHIREHATHAWAYHS.COM

BerkshireHathawayHS.com reaches more than one million users each month from around the world. New multilingual search features and pricing conversion for more than 45 currencies helps us connect with buyers around the globe and just down the street.



CHINESE LANGUAGE DESTINATIONS

In addition to BerkshireHathawayHS.com, we market homes on two international real estate portals to reach Mandarin Chinese speakers. Juwai.com is hosted in China and accessible to an exclusive audience of high net worth Chinese consumers. Sodichan, which means "search properties" is a newly launched international property portal catering to Chinese buyers seeking to live abroad.





IN-COUNTRY WEBSITES; WORLDWIDE VISIBILITY

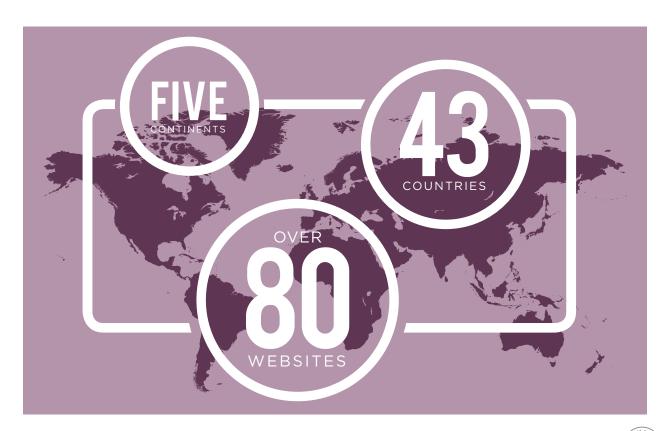
Berkshire Hathaway HomeServices and REA Group distribution are brilliantly combined to broadcast your property worldwide. Your property is shared to more than 80 websites, providing a localized search experience to potential buyers in 43 countries across five continents.

Dominican Republic Russia Algeria Macau Argentina France Malaysia Singapore French Polynesia Australia Mexico Spain Belaium Germany Monaco Thailand Brazil Greece Morocco Tunisia Canada Hong Kong New Caledonia Turkey Chile India Panama United Arab Emirates China Indonesia United Kingdom Peru Colombia Israel Portugal Uruguay Czech Republic Qatar Venezuela Italy

Romania

Luxembourg

Denmark



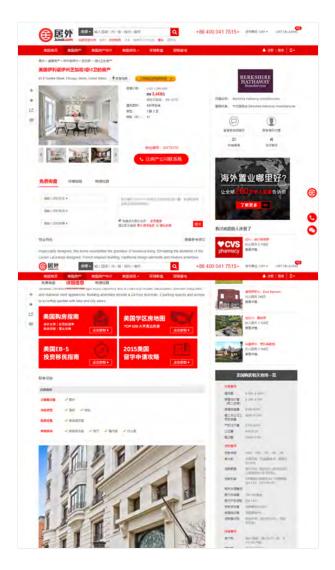


^{*} Includes all residential, condominium, townhome, single family, single family detached, ranch over \$200K. Websites subject to change.



JUWAI.COM

Advertising on Juwai.com reaches a targeted audience of 2 million affluent Chinese consumers. By partnering with a site that is behind the Chinese firewall, Berkshire Hathaway HomeServices brings our listings to a previously hard-to-reach market of potential buyers. The site displays our properties, along with branded advertising. A click-to-translate program makes it easy to contact an agent in the United States.



Chinese real estate investment in North America is valued at \$41 billion.

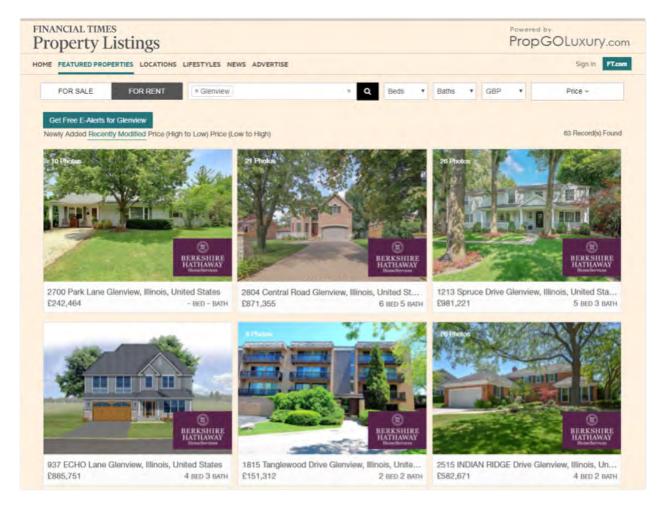
The United States is among the top 3 destinations for Chinese property investments.





FINANCIAL TIMES OF LONDON

One of the most important global financial news sources, Financial Times of London has an audience of 650,000 affluent online users. This influential site places your home in front of potential buyers in London and across Europe.



All Berkshire Hathaway HomeServices residential listings are exposed to a sophisticated international audience on the site's Featured Properties page.





LOCAL ADVERTISING

Reinforcing our marketing campaigns at the local level, Berkshire Hathaway HomeServices KoenigRubloff Realty Group advertises in a variety of publications strategically targeted at key demographics. Our ads are seen in trusted news sources including:

CHICAGO TRIBUNE

TRIB LOCAL

PIONEER PRESS | THE DOINGS

JWC MEDIA

NORTH SHORE WEEKEND

22ND CENTURY MEDIA

NADIG PRESS

MY SUBURBAN LIFE PAPERS

WALL STREET JOURNAL

CS

MICHIGAN AVENUE MAGAZINE

FOREST & BLUFF

ULTIMATE ADDRESS

LUXURY COLLECTION MAGAZINE

HARBOR COUNTRY NEWS

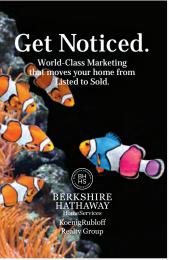
THE REAL ESTATE GUIDE

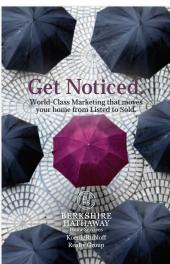
WEDNESDAY JOURNAL

INDEPENDENT NEWSPAPERS

We provide your home with maximum exposure to the ideal audience. Tapping into the local marketplace, we are present in the communities that we live in and love.











NATIONAL ADVERTISING

We offer an expansive national advertising campaign driven by our exposure on highly popular television networks and major print publications. The strength and reach of the Berkshire Hathaway HomeServices brand is prominently featured in publications that reach a national and global audience.

THE ROBB REPORT

DUPONT REGISTRY

WALL STREET JOURNAL

WALL STREET JOURNAL MANSION

UNIQUE HOMES

PRESTIGE MAGAZINE

REAL ESTATE MAGAZINE

REALTOR MAGAZINE

Our television commercials are seen via a highly targeted TV buy across HGTV national cable programming.





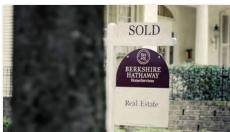






















PUBLIC RELATIONS & SOCIAL MEDIA

Our in-house public relations and social media team is hard at work, generating millions of media impressions every month and securing editorial placements for our agents, company, and properties in highly visible publications. Social Media delivers the most up-to-date information regarding our communities and the marketplace.

CHICAGO TRIBUNE

CRAIN'S CHICAGO BUSINESS

WALL STREET JOURNAL

NORTH SHORE WEEKEND

PIONEER PRESS

SUN TIMES

22ND CENTURY MEDIA

NADIG PRESS

SUBURBAN LIFE PAPERS

THE WEEK

DAILY HERALD

















LISTING UPDATES KOENIGRUBLOFF EDGE REPORT



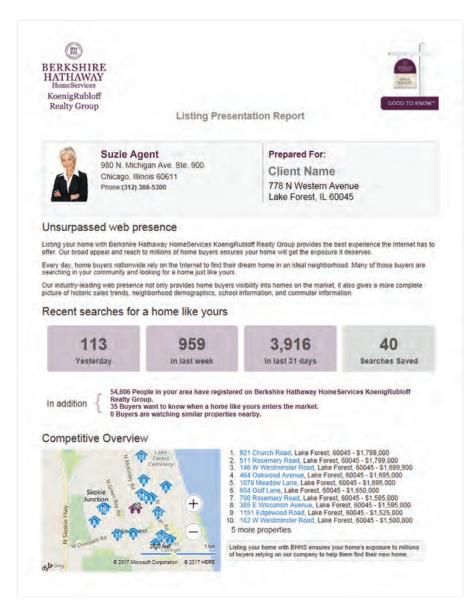
Timely metrics about your home keep you informed throughout the marketing process.

Our KoenigRubloff Edge Report provides a weekly detailed report of web traffic on the most popular real estate destinations. You'll see how many people are finding and viewing your home.





MARKETING UPDATES SELLER ADVANTAGE REPORTS

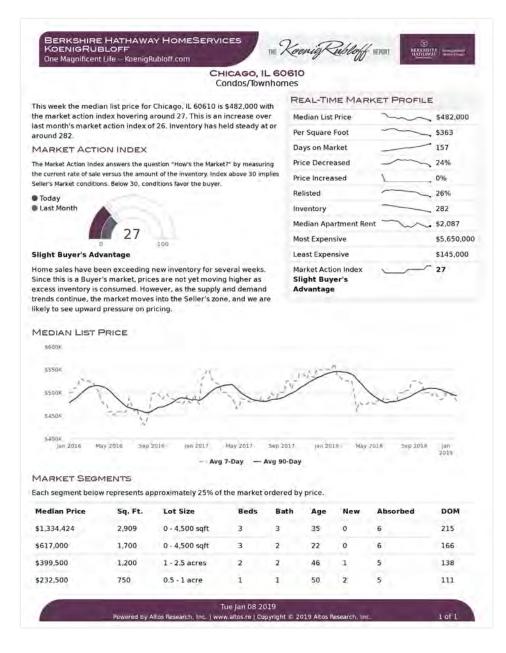


Seller Advantage is an exclusive market activity report that details buyers' search activity on the Berkshire Hathaway national website, so you can see how our network is working for you.





OUR DATA POWERS YOUR NEXT MOVE KOENIGRUBLOFF REPORTS



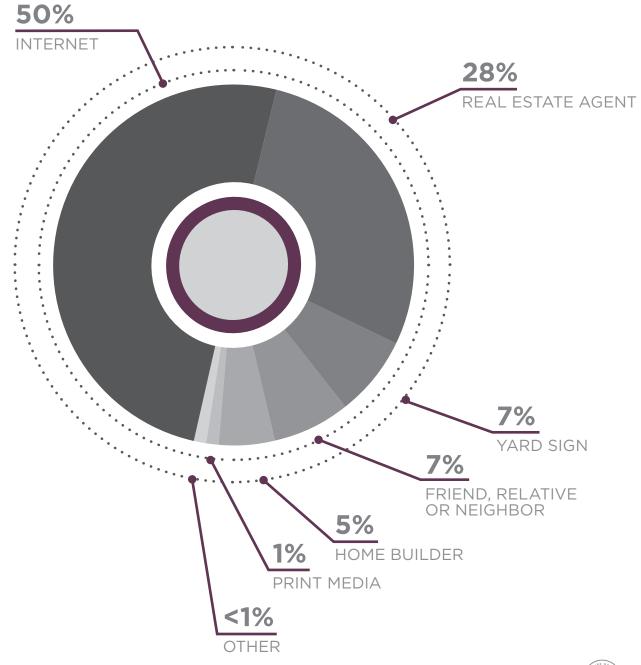
We put neighborhood data and analysis at your fingertips to help you make the right decisions.

The KoenigRubloff
Report is a trend
and analysis tool
that offers market
details on hundreds
of neighborhoods
and communities in
Cook, DuPage, Kane,
Kendall and Lake
Counties. Charts and
graphs provide a
snapshot of median
prices, inventories,
square footage, and
market activity.





WHERE BUYERS COME FROM

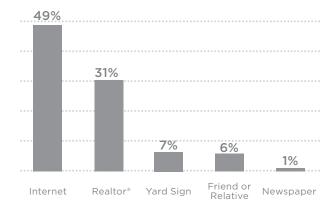






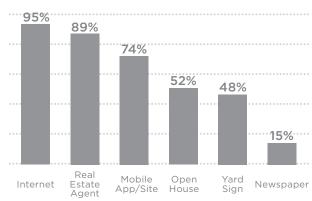
WHERE BUYERS FIND HOMES

How Were You Introduced to the Home You Ultimately Purchased?



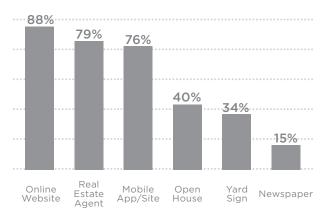
WHERE BUYERS GET INFORMATION

Information Sources Used In Home Searches Nationally



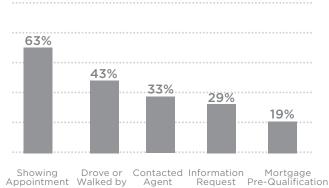
THE MOST USEFUL SEARCH TOOLS

Percentage That Found Source Very Useful



ONLINE SEARCH LEADS TO BUYER ACTION

Actions Taken From Internet Search







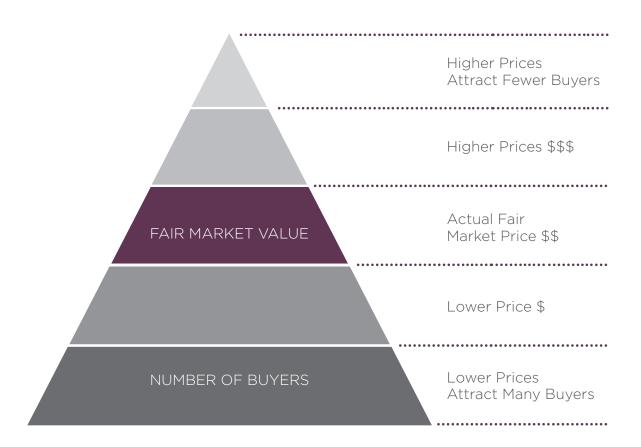
A SUCCESSFUL SALE



POSITIONING YOUR HOME IN THE MARKET

KoenigRubloff agents do a thorough analysis of your local market to help determine the value of your home. By setting the asking price at the fair market price, your home is seen by the largest possible audience as it is introduced to the market.

A property gets maximum interest during the first few days. Listing at the best price, rather than trying a higher price, ensures that a home is marketed to the right group of buyers.







GETTING YOUR HOME READY

Enhance Your Home Before You List. Make it easy for potential buyers to envision their belongings in your home!

HOME EXTERIOR

- Consider curb appeal
- Inspect the exterior and address any problems
- Maintain lawn, walkways and outside areas

HOME INTERIOR

- Make every room sparkle
- Store or remove clutter
- Inspect and repair plumbing, heating, cooling and alarm systems
- Paint in a neutral shade
- Consider professional staging for maximum results







PRE-SALE RENOVATION BY CURBIO

A Curbio renovation gets your home ready to sell without upfront costs and long project times. Created for real estate, they work with you and your agent. And homeowners don't pay until closing. Curbio's turnkey service transforms your property into the move-in ready home that buyers want. A curated portfolio of contractors and readily available high-quality materials means that projects are completed in weeks not months.

When you're ready to sell - ask your Berkshire Hathaway HomeServices KoenigRubloff agent to call Curbio.



