Get Noticed.

World-Class Marketing that moves your home from Listed to Sold.

> BERKSHIRE HATHAWAY HomeServices Chicago

OUR PLEDGE TO YOU

We extend our warmest welcome to you. Thank you for trusting Berkshire Hathaway HomeServices Chicago with this most important decision. Count on us for personal service and integrity that will translate into results.

Backed by the most respected name in business combined with our local roots, we are eager to work with you to meet your real estate needs.

With strong, local leadership and the resources of a national real estate powerhouse, our name stands for unquestioned financial strength and smart business decisions. Our affiliation with the Berkshire Hathaway HomeServices network gives us premier international reach from the fastest growing national real estate network.

Our brokers are neighborhood experts, offering an unsurpassed level of service to clients. They are equipped with an impressive array of sophisticated technology tools to help you achieve your real estate goals. Additionally, our brokers have access to a comprehensive suite of real estate services including Fort Dearborn Title, HomeServices Insurance, and Prosperity Home Mortgage. We look forward to giving you the luxury of personalized service every step of the way.



Diane Glass Chief Executive Officer



March F

Mark Pasquesi President of Brokerage



We Story

Joe Stacy Senior Vice President & General Sales Manager



WE WORK FOR YOU



A globally respected business name, national connections and deep local roots uniquely position Berkshire Hathaway HomeServices Chicago to meet the needs of our clients.

LOCAL ROOTS

Starting in 1930, we have been a part of the Chicago-area real estate landscape consistently providing high-quality representation and outstanding service to generations of home buyers and sellers. From our earliest days in Chicago and Glenview, we have become leaders in the brokerage industry by developing relationships with our clients and our communities. Our affiliation with the Berkshire Hathaway HomeServices network gives us unmatched international alliances with brokerages around the world.

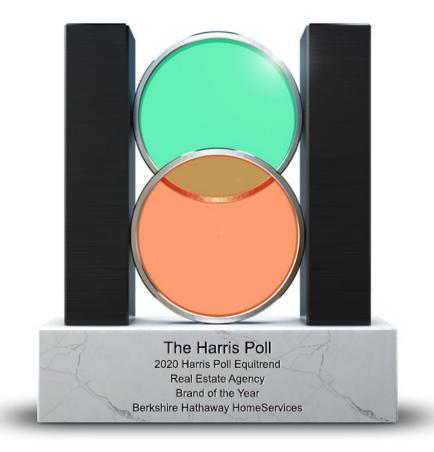
GLOBAL REACH

Berkshire Hathaway HomeServices is the top real estate brand in the nation. With more than 50,000 agents and 1,500+ offices*, we offer an unmatched national and global network.

Our company is built on proven operational excellence, demonstrated integrity and the reputation of Berkshire Hathaway, one of the world's most admired companies. Our powerful Global Network Platform equips our agents to work in a world that is mobile, online and social, complementing our deep industry expertise and unmatched business knowledge.



Named by consumers as "Real Estate Agency Brand of the Year" and "Highest Ranked in Trust and Love."



Berkshire Hathaway HomeServices Named "Real Estate Agency Brand of The Year" and "Highest Ranked in Trust and Love" in 2020 Harris Poll EquiTrend® Study.

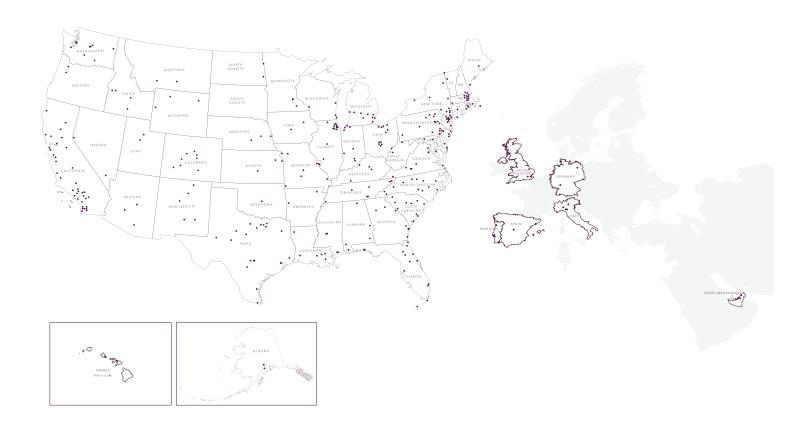
This is the third year Berkshire Hathaway HomeServices has received Brand of the Year since receiving the award in 2014.

Berkshire Hathaway HomeServices received the highest numerical Equity Score and the highest numerical score relating to Trust and Love among Real Estate Agency brands included in the 2020 Harris Poll EquiTrend® Study, which is based on opinions of 39,100 U.S. consumers ages 15 and over surveyed online between January 1 and January 30, 2020. Your opinion may differ. "Highest Ranked" was determined by a pure ranking of a sample of Real Estate Agency brands.

©2020 BHH Affiliates, LLC. Real Estate Brokerage Services are offered through the network member franchisees of BHH Affiliates, LLC. Most franchisees are independently owned and operated. Berkshire Hathaway HomeServices and the Berkshire Hathaway HomeServices symbol are registered service marks of Columbia Insurance Company, a Berkshire Hathaway affiliate. Information not verified or guaranteed. If your property is currently listed with a Broker, this is not intended as a solicitation. Equal Housing Opportunity.



A GLOBAL NETWORK OF OPPORTUNITY



50,000+ AGENTS, NEARLY 1,500 OFFICES AND GROWING

Berkshire Hathaway HomeServices Reach

BHHS Network June 2020, map is subject to change along with the rapid growth of the network.



Berkshire Hathaway HomeServices Chicago



Midwest Region Berkshire Hathaway HomeServices National Network

HomeServices of America No.1

In the country*

Top Work Place Chicago** No.1

*Real Trends, 2019 closed transaction sides **Chicago Tribune Top Work Places, 2019 BERKSHIRE HATHAWAY HomeServices

Chicago

YOUR SATISFACTION

OUR BUYERS AND SELLERS HAVE SPOKEN!



When it comes to customer satisfaction, our numbers speak for themselves. Our professionalism, service and quality set us apart from the rest, and ensure that you will have a terrific real estate experience.

TELL US WHAT YOU THINK

You'll receive a survey invitation email about two days after your closing from Real Satisfied, an independent rating service. Look for the survey, and take this opportunity to share your experience.



* Real Satisfied consumer response data for Berkshire Hathaway HomeServices Chicago closed transactions. December, 2019

BEING GOOD NEIGHBORS

The powerful impact that individuals can have when they come together is insurmountable. Through projects like food pantry drives, our annual Toys for Tots effort, and our Community Kindness volunteer event, our agents and employees use their time and talents to serve others.



As good neighbors, we believe in giving back to the communities we serve. The Kindness Foundation was established as the charitable arm of our company. Through fundraising and local volunteer work, we strive to practice kindness and improve the quality of life for all.

Thanks to ongoing contributions from our generous agents and employees, have granted more than half of a million dollars to charitable organizations.



This non-profit organization offers children with cancer opportunities for positive group activities and emotional support.



Chicagoland's Habitat for Humanity builds homes and strengthens communities through homeownership.



Berkshire Hathaway HomeServices Chicago's reach extends beyond real estate to offer clients a full-service experience, with in-house lending, title and insurance partners and home warranty providers. Clients have the confidence of knowing that these affiliated companies share the same high level of commitment and customer service as Berkshire Hathaway HomeServices Chicago.



Listening to needs Finding solutions

Competitive products Superior service

847.853.6655



Full service title services ensure a smooth closing

847.853.6000 CustomerCare@FDTitle.com



Full service agency

Connections to leading providers and products

Comprehensive range of coverage options

800.277.0013 Insurance@HomeServices-ins.com



Don't let home protection be an afterthought

OnlineHSA.com



Protection, savings, convenience and peace of mind

Cinchhomeservices.com/realestate



WORKING FOR YOU

A real estate broker takes your home from listing to closing, playing many roles. A fiduciary responsibility to you is the foundation, and you can expect market expertise, guidance, responsiveness, loyalty, disclosure and accountability at all times.





Market Analysis Pricing Strategy Seller Updates Showing Feedback Traffic Reports



NEGOTIATIONS & MANAGEMENT

Agency Options Presenting Offers Answering Objections Negotiating Terms Purchase Agreement Contract Contingencies Inspections Post-Contract Negotiations Closing



MARKETING

- Photography & Home Description
- MLS Management
- **Broker Promotion**
- Advertising
- Online Marketing
- Open Houses
- Direct Marketing
- Local and Relocation Buyer Contacts
- Personal Referrals

Showings



REPRESENTATION & RELATIONSHIPS

BUYER'S AGENT

A Buyer's Agent has a fiduciary responsibility to represent only the home buyer's best interest throughout the home buying process.

SELLER'S AGENT

A Seller's Agent, also known as a listing agent, has a fiduciary responsibility to represent only the home seller's best interest through the home selling process. The listing agent is the seller's designated agent.

DUAL AGENT

A Dual Agent represents both the buyer and seller ethically and honestly, safeguarding the confidentiality of both clients. An agent must have the seller's and buyer's permission to act as a Dual Agent.





Berkshire Hathaway



No.4 BARRON'S World's most respected companies

No.4 Forbes World's largest public companies

*Fortune - World's Most Admired Companies 2019 **Barron's - World's Most Respected Companies 2017 ***Forbes - The World's Largest Public Companies 2018



MARKETING EXPOSURE



WORLD CLASS MARKETING

A blend of art and science, our marketing platform combines technology with a personal touch.



EXPERT INSIGHT Property analysis and preparation



POSTCARDS Stunning direct mail, targeted for results

YARD SIGNS A sign of confidence



PHOTOGRAPHY & VIDEO Beautiful images captivate buyers

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BROCHURES Beautiful home brochures and marketing materials



ECARDS Instantly promote new listings, open houses and updates



BROKER NETWORKING Connections with the top brokers in the area



PROPERTY WEB ADDRESS Your online address is the focal point of our marketing

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BERKSHIREHATHAWAYHS.COM A global destination for home buyers

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DIGITAL 500+ real estate websites work for you



BHHSCHICAGO.COM The local real estate resource



MOBILE An app that is as mobile as our buyers



LOCAL MEDIA

Enticing advertisements in local and regional newspapers and magazines

SATISFACTION SURVEY



PUBLIC RELATIONS Millions of media impressions each month



REPORTS

Our data powers your next move

Your feedback matters



RELOCATION We move companies from around the world



BEAUTIFUL BROCHURES & MARKETING PIECES

The story of your home unfolds in beautiful, four page property brochures, created for each property. These full-color pieces make a lasting impression.

DIRECT MARKETING

ECARDS

Instant communication of new listings, open houses and updates.

eCards are one of the most effective ways to communicate new listings, open houses and other important information quickly and to a targeted audience.

POSTCARDS

Stunning direct mail, targeted for results.

Beautiful property postcards can be a great way to spread the word. Direct mail can be employed to reach a highly targeted audience and achieve maximum results.





RKSHIRE THAWAY Chicago 123 STREET ADDRESS winnetka, itLingis 60083







A POWERFUL BROKER NETWORK

CONNECTIONS WITH THE TOP BROKERS IN THE AREA

Excellence inspires excellence. The power of Berkshire Hathaway HomeServices Chicago is our network of 1,400 real estate professionals and staff. In the company of the most productive brokers in the area, we bring clients together.

RELOCATION - WE MOVE COMPANIES FROM AROUND THE WORLD.

Chicago and our surrounding suburbs are top destinations for corporate expansions. We help that growing work-force find their homes here. Allied with the most prestigious relocation providers like HomeServices Relocation, we are the broker of choice when companies need to move their most valuable asset.

INTOUCH | AGENT APP

Our industry-leading agent app keeps our agents in the know. Only Berkshire Hathaway HomeServices Chicago brokers get exclusive access to select properties in the days before they hit the market - a critical marketing time for both buyers and sellers.





DIGITAL REAL ESTATE



BHHS.COM

A global destination for home buyers

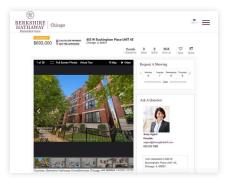
Across the country and around the world, buyers trust the Berkshire Hathaway HomeServices name. Real-time traffic data and Inside Access[™] neighborhood and price history reports make this one of the fastest growing home search destinations. Thinking of selling? Estimate your home value based on sophisticated analysis of real estate and public data.



BHHSCHICAGO.COM

The local real estate resource

The source for local real estate search, attracting more than 100,000 desktop visits and 25,000 mobile visits each month. Intuitive search, detailed maps and intelligent filters transform listing data into home finding intelligence.



PROPERTY WEB ADDRESS

Your online address is the focal point of our marketing

A unique web address connects buyers with compelling information and beautiful images of your home. Rich local details give buyers an in-depth view of the schools and neighborhood amenities. Buyers can easily save properties to an online portfolio, contact the agent or share via social media.



BHHSCHICAGO.COM MONTHLY WEB STATS

visits from cities

LOCATED IN 137 COUNTRIES

Top referring countries, excluding USA:					
China India Taiwan Canada UK Japan France Germany Pakistan	Philippines Australia Mexico Netherlands Poland Egypt Bangladesh Ireland				



United States

& District of Columbia

1. Illinois visits from all

- 2. Michigan
- 3. Indiana
- 4. Wisconsin

TOP 10 STATES

- 5. Florida 6. California
- 7. Virginia
- 8. Texas
- 9. New York
- 10. Ohio



TOP 10 OTHER WEBSITES SENDING TRAFFIC TO BHHSCHICAGO.COM

- 1. Google.com
- 2. m.Facebook.com (mobile)
- 3. Facebook.com (ad)
- 4. Facebook.com
- 5. Google.com (ad)
- 6. Google my business
- 7. Bing.com
- 8. Yahoo.com
- 9. Instagram.com
- 10. Chicago.curbed.com

mobile traffic

227,322 MOBILE WEBSITE VISITS





busiest

day &

time of

the week

FRIDAY

2PM-7PM



Source: Internal website reporting including Google Analytics, 5/1/2020 -5/31/2020

ENHANCED ONLINE MARKETING

Millions of consumers use national real estate sites and mobile apps. To capture this highly engaged group, Berkshire Hathaway HomeServices Chicago sends enhanced data feeds to the most popular digital real estate destinations.



Ptrulia

50+ MILLION VISITORS EACH MONTH





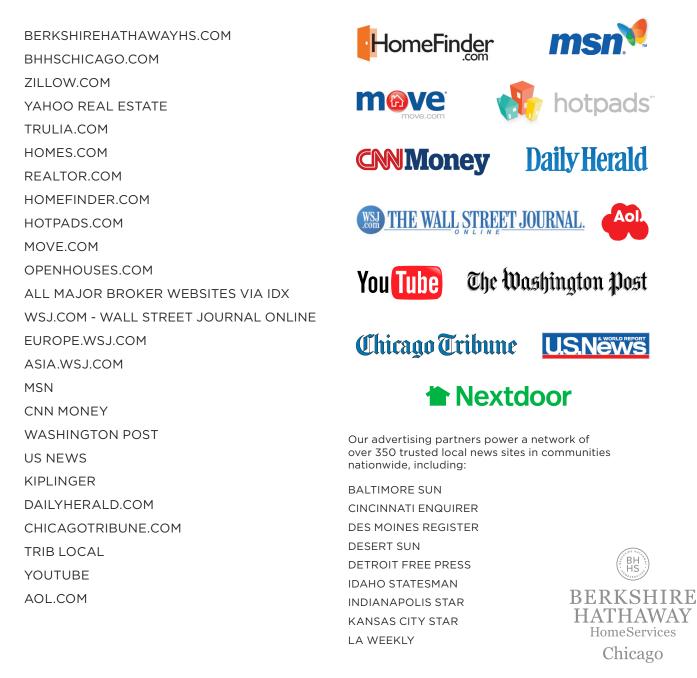
8+ MILLION VISITORS EACH MONTH

Enhanced advertising and enhanced feeds reach 100 million viewers each month



DIGITAL | 350+ REAL ESTATE WEBSITES WORK FOR YOU

Berkshire Hathaway HomeServices Chicago properties appear on more than 350 websites through our online advertising partnerships. Popular news and information sites, a vast brokerage network and niche real estate sites reach a unique audience and ensure that your home receives maximum exposure.



YOUTUBE & INSTAGRAM VIDEOS

VIDEO

Our automated marketing systems puts your property video on YouTube and creates animated content for social media sites like Instagram and Facebook.

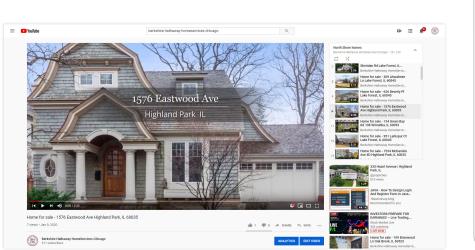
YOUTUBE

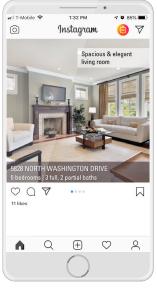
One third of all people online use YouTube. And, Google search results rank videos above traditional websites. Our property videos reach a mobile and digital buyer audience on this important platform.

INSTAGRAM

Instagram is one of the fastest growing social sites, with more than 1 billion people using the platform each month. Décor, style and cultural content are a perfect backdrop for our listings.

Slideshow videos are automatically created for homes, making it easy for our agents to share new listings, open houses, price improvements and successful sales.







SEE OUR DARE ADS ON FACEBOOK

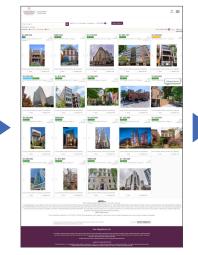
Berkshire Hathaway HomeServices Chicago is the first residential brokerage in the nation to use Dynamic Ads for Real Estate through Homesnap

- Our listings displayed in Facebook feeds
- Retargets buyers searching Berkshire Hathaway HomeServices Chicago and Homesnap
- Ads are created dynamically to match searches
- Links directly to property detail page and the listing agent

Automatic for our listings; no cost to our brokers and clients.

OUR LISTINGS GO FROM SEARCH TO SOCIAL







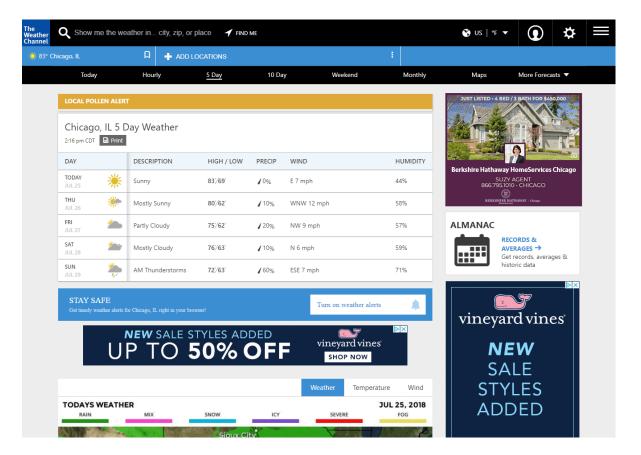


ADWERX LISTING LAUNCH ADS

We make digital advertising brilliantly simple.

- Ads automatically created for new listings*
- Shown to potential homebuyers in a 15 mile radius
- Displayed on premium websites, social media and mobile apps
- Runs 7 days, 3000 impressions

AdWerx uses anonymous online behavioral data to target ads for your home toward local people who are potential buyers, across a network of websites. Daily campaign marketing reports show you the results.





HOMESNAP

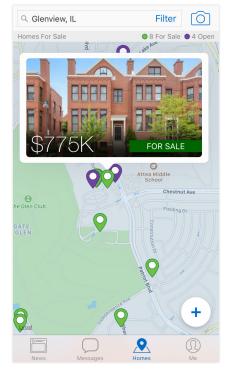


AN APP THAT IS AS MOBILE AS OUR BUYERS

Search anytime, anywhere with the Berkshire Hathaway HomeServices Chicago - branded HomeSnap mobile app.

- Instantly see homes for sale or rent nearby
- Snap a photo of a home to find it
- Search by schools or open houses
- Map, satellite and lot line views
- Real-time listing information
- Agent messaging
- Social media sharing
- Weekly neighborhood updates

Ask your agent for their direct download code, or visit SearchBHHSChicago.com.





WE SPEAK YOUR LANGUAGE

BERKSHIREHATHAWAYHS.COM

BerkshireHathawayHS.com reaches more than one million users each month from around the world. New multilingual search features and pricing conversion for more than 45 currencies helps us connect with buyers around the globe and just down the street.



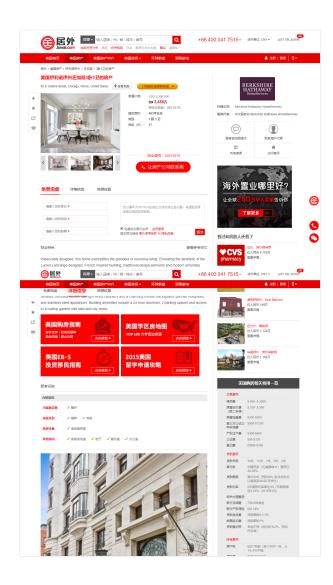
CHINESE LANGUAGE DESTINATIONS

In addition to BHHS.com, we market homes on two international real estate portals to reach Mandarin Chinese speakers. Juwai.com is hosted in China and accessible to an exclusive audience of high net worth Chinese consumers.



JUWAI.COM

Advertising on Juwai.com reaches a targeted audience of 2 million affluent Chinese consumers. By partnering with a site that is behind the Chinese firewall, Berkshire Hathaway HomeServices brings our listings to a previously hard-to-reach market of potential buyers. The site displays our properties, along with branded advertising. A click-to-translate program makes it easy to contact an agent in the United States.



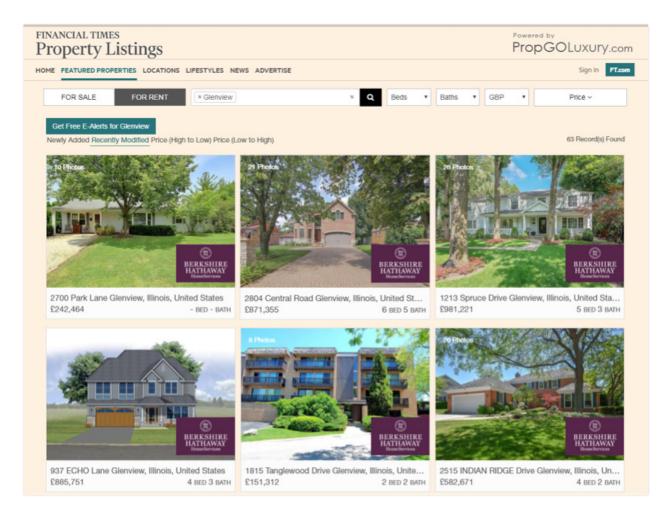
Chinese real estate investment in North America is valued at \$41 billion.

The United States is among the top 3 destinations for Chinese property investments.



FINANCIAL TIMES OF LONDON

One of the most important global financial news sources, Financial Times of London has an audience of 650,000 affluent online users. This influential site places your home in front of potential buyers in London and across Europe.



All Berkshire Hathaway HomeServices residential listings are exposed to a sophisticated international audience on the site's Featured Properties page.



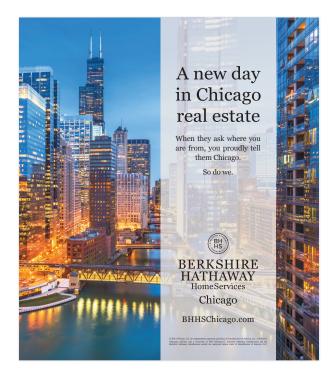
Source: FinancialTimes.com, 2017. Attached and Detached property types.

LOCAL ADVERTISING

Reinforcing our marketing campaigns at the local level, Berkshire Hathaway HomeServices Chicago advertises in a variety of publications strategically targeted at key demographics. Our ads are seen in trusted news sources including:

CHICAGO TRIBUNE TRIB LOCAL **PIONEER PRESS | THE DOINGS** JWC MEDIA NORTH SHORE WEEKEND MY SUBURBAN LIFE PAPERS WALL STREET JOURNAL CS FOREST & BLUFF ULTIMATE ADDRESS LUXURY COLLECTION MAGAZINE HARBOR COUNTRY NEWS THE REAL ESTATE GUIDE BEACHER WEDNESDAY JOURNAL INDEPENDENT NEWSPAPERS

We provide your home with maximum exposure to the ideal audience. Tapping into the local marketplace, we are present in the communities that we live in and love.





PUBLIC RELATIONS & SOCIAL MEDIA

Our in-house public relations and social media team is hard at work, generating millions of media impressions every month and securing editorial placements for our agents, company, and properties in highly visible publications. Social Media delivers the most up-to-date information regarding our communities and the marketplace.

CHICAGO TRIBUNE

CRAIN'S CHICAGO BUSINESS

WALL STREET JOURNAL

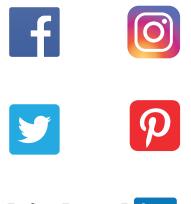
NORTH SHORE WEEKEND

PIONEER PRESS

SUBURBAN LIFE PAPERS

THE WEEK

DAILY HERALD







SPACIO OPEN HOUSE APP

Our Spacio open house sign-in makes it easy to gather visitor information and automate follow-up with prospective buyers. Built-in reporting makes it easy for sellers to see activity and get results.

	~	14:30 PM		_	
	1	PLEASE SIGN IN		SUI	BMIT
BERKSHIRE HATHAWAY		NAME	Full Name		0
HomeServices Chicago		PHONE	Email		0
	123 Mai City, ILC All Time	in Street 20000	SHAF	E CLOSE	
XLAB2C	VISITOR QUALITY				
WELCOME TO	With Contact 10 Information	00% of visitors		8	
SAMPLE: Beautiful Ho Ready OPEN HOUSE HOSTI Suzy Agent (12) 944-5900	Contact	% of visitors		0	
	With Verified 09 Contact	% of visitors		0	
	Are you working with an	n agent?		HIDE	
	Yes		(50.00%)	4	
	No	_	(50.00%)	4	



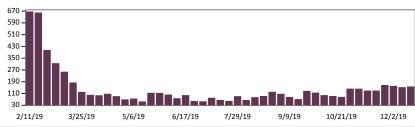
LISTING UPDATES EDGE REPORT

EDGE REPORT BERKSHIRE HATHAWAY 175 E Delaware PI 5003 (10272356) - Web Traffic Report 12/25/2019 175 F Delaware Pl 5003 Chicago, IL 60611 \$515.000 ACTV - 10272356 175eDelawarePI5003.BHHSChicago.com Listed: 2/14/19 Suzy Agent 847-853-5000 sagent@bhhschicago.com Web traffic — Dec 16 - Dec 22, 2019 Last 7 days Last 30 days Cumulative 12/16/19 - 12/22/19 11/23/19 - 12/22/19 2/14/19 - 12/22/19 Most popular real estate sites 785 Realtor.com detail 20 60 realtor.com 163 863 17,910 search Zillow.com / Yahoo! 90 449 3,523 detail **∂**Zillow 37,322 search 421 2,895 Trulia.com 27 185 8 detail **?trulia** 16.399 3 45 search BHHSChicago.com detail 37 137 1,851 BERKSHIRE HATHAWAY | Chi 38 129 800 search 2 Homes.com detail 0 0 Homes.com 0 0 64 search

NA = Data not available.

Berkshire Hathaway HomeServices Chicago listings can be viewed on hundreds of websites; this report highlights activity on the Berkshire Hathaway HomeServices Chicago Web platform along with the most popular sites for national real estate search.

Weekly total detail views

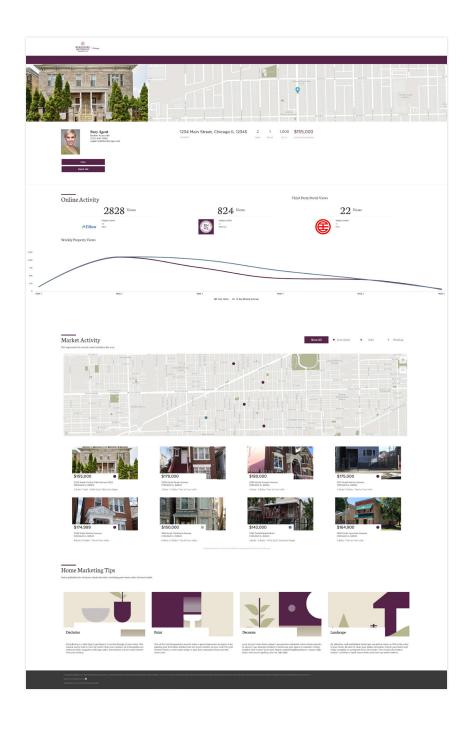


Timely metrics about your home keep you informed throughout the marketing process.

Our Edge Report provides a weekly detailed report of web traffic on the most popular real estate destinations. You'll see how many people are finding and viewing your home.



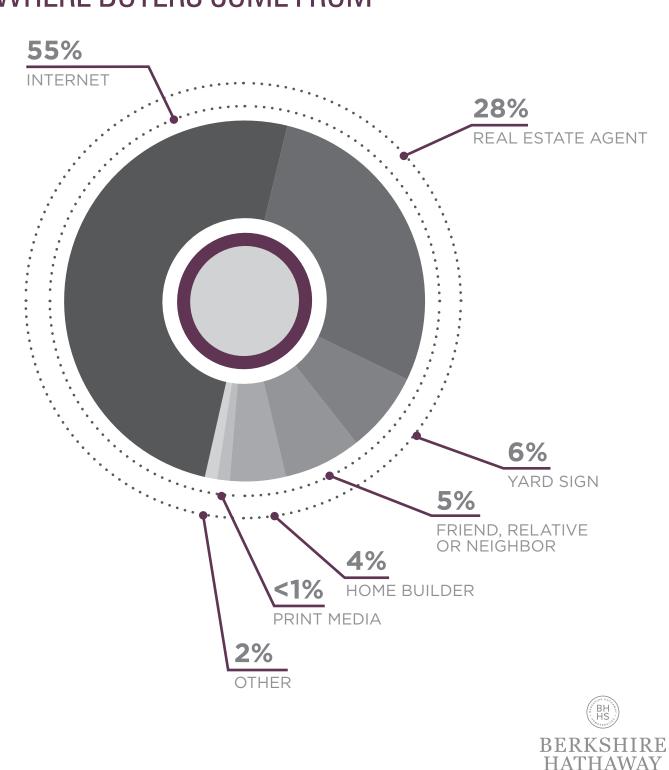
SELLER ACTIVITY REPORT



Weekly/monthly reports show you buyer search activity for your property on the BHHS Global site along with views on Zillow, Juwai and the WSJ sites.



HomeServices Chicago

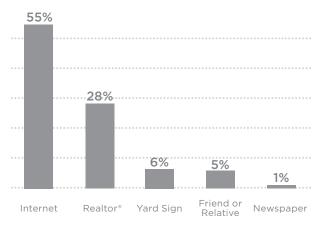


WHERE BUYERS COME FROM

*Source: 2019 The National Association of Realtors® Profile of Home Buyers and Sellers.

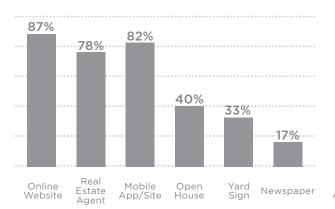
WHERE BUYERS FIND HOMES

How Were You Introduced to the Home You Ultimately Purchased?



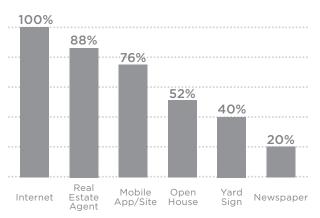
THE MOST USEFUL SEARCH TOOLS

Percentage That Found Source Very Useful



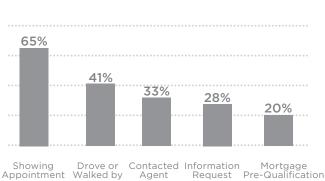
WHERE BUYERS GET INFORMATION

Information Sources Used In Home Searches Nationally



ONLINE SEARCH LEADS TO BUYER ACTION

Actions Taken From Internet Search



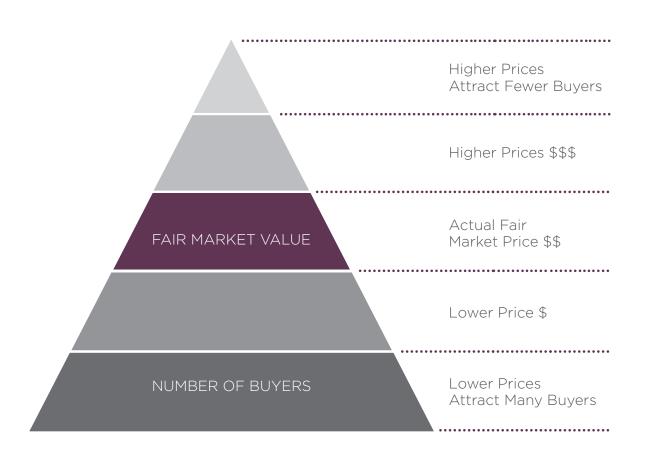


A SUCCESSFUL SALE



POSITIONING YOUR HOME IN THE MARKET

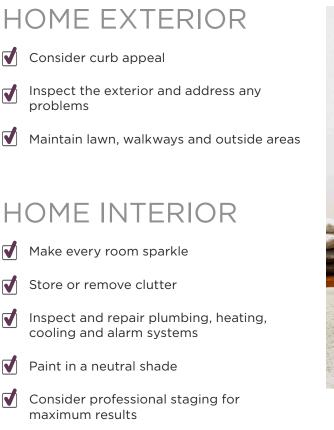
Berkshire Hathaway HomeServices Chicago agents do a thorough analysis of your local market to help determine the value of your home. By setting the asking price at the fair market price, your home is seen by the largest possible audience as it is introduced to the market. A property gets maximum interest during the first few days. Listing at the best price, rather than trying a higher price, ensures that a home is marketed to the right group of buyers.





GETTING YOUR HOME READY

Enhance Your Home Before You List. Make it easy for potential buyers to envision their belongings in your home!







PRE-SALE RENOVATION BY CURBIO

A Curbio renovation gets your home ready to sell without upfront costs and long project times. Created for real estate, they work with you and your agent. And homeowners don't pay until closing. Curbio's turnkey service transforms your property into the movein ready home that buyers want. A curated portfolio of contractors and readily available high-quality materials means that projects are completed in weeks not months.

When you're ready to sell - ask your Berkshire Hathaway HomeServices Chicago agent to call Curbio.

curbio®

