

### **OUR PLEDGE TO YOU**

We extend our warmest welcome to you. Thank you for trusting Berkshire Hathaway HomeServices KoenigRubloff Realty Group with this most important decision. Count on us for personal service and integrity that will translate into results.

Backed by the most respected name in business combined with our local roots, here at Berkshire Hathaway HomeServices KoenigRubloff Realty Group, we are eager to work with you to meet your real estate needs.

With strong, local leadership and the resources of a national real estate powerhouse, our name stands for unquestioned financial strength and smart business decisions. Our affiliation with the Berkshire Hathaway HomeServices network gives us premier international reach from the fastest growing national real estate network. The Berkshire Hathaway name stands for unquestioned financial strength and smart business decisions.

Our brokers are neighborhood experts, offering an unsurpassed level of service to clients. They are equipped with an impressive array of sophisticated technology tools to help you achieve your real estate goals. Additionally, our brokers have access to a comprehensive suite of real estate services including Fort Dearborn Title, HomeServices Insurance, and HomeServices Lending. We look forward to giving you the luxury of personalized service every step of the way.

Money, Michael



NANCY NAGY Chief Executive Officer



MICHAEL PIERSON
President



# WE WORK FOR YOU



A globally respected business name, national connections and deep local roots uniquely position KoenigRubloff to meet the needs of our clients.

### **LOCAL ROOTS**

Starting in 1930, the Koenig and Rubloff names have been a part of the Chicago-area real estate landscape consistently providing high quality representation and outstanding service to generations of home buyers and sellers. From our earliest days in Chicago and Glenview, we

have become leaders in the brokerage industry by developing relationships with our clients and our communities. Our affiliation with the Berkshire Hathaway HomeServices network gives us unmatched international alliances with brokerages around the world.

### **GLOBAL REACH**

Berkshire Hathaway HomeServices is the top real estate brand in the nation. With more than 48,000 agents and 1,400+ offices\*, we offer an unmatched national and global network.

Our company is built on proven operational excellence, demonstrated integrity and the reputation of Berkshire Hathaway, one of the

world's most admired companies. Our powerful Global Network Platform equips our agents to work in a world that is mobile, online and social, complementing our deep industry expertise and unmatched business knowledge.



### A GLOBAL NETWORK OF OPPORTUNITY



#### 48,000 AGENTS, 1,400+ OFFICES AND GROWING

#### Berkshire Hathaway HomeServices Reach

BHHS Network January 2019, map is subject to change along with the rapid growth of the network.



### A REAL ESTATE LEADER





#### BERKSHIRE HATHAWAY HomeServices

KoenigRubloff Realty Group

The number one brokerage in the Midwest in the Berkshire Hathaway HomeServices Network\*





Fortune has recognized Berkshire Hathaway as the world's second largest company. HomeServices of America is the second largest residential real estate brokerage company in the United States\*\*





#### BERKSHIRE HATHAWAY | KoenigRubloff

Realty Group

The third largest brokerage nationally in the entire Berkshire Hathaway HomeServices Network\*\*\*



<sup>\*</sup> HSF Affiliates LLC Operates Berkshire Hathaway HomeServices, highest GCI, U.S. Midwest, 2017

<sup>\*\*</sup> Fortune.com/Fortune 500 January 2018. 2017 Real Trends 500 by volume, units

<sup>\*\*\*</sup> HSF Affiliates LLC Operates Berkshire Hathaway HomeServices, highest GCI, U.S. 2017

### YOUR SATISFACTION

### Our Buyers and Sellers Have Spoken!



When it comes to customer satisfaction, KoenigRubloff numbers speak for themselves. Our professionalism, service and quality set us apart from the rest, and ensure that you will have a terrific real estate experience.

#### TELL US WHAT YOU THINK

You'll receive a survey invitation email about two days after your closing from Real Satisfied, an independent rating service. Look for the survey, and take this opportunity to share your experience.



<sup>\*</sup> Real Satisfied consumer response data for KoenigRubloff closed transactions. July, 2018

### BEING GOOD NEIGHBORS

The powerful impact that individuals can have when they come together is insurmountable. Through projects like food pantry drives, brown bag lunch assembly, work days at Feed My Starving Children, our annual Toys for Tots effort, and our Week of Kindness volunteer event, our agents and employees use their time and talents to serve others.



As good neighbors, we believe in giving back to the communities we serve. The KoenigRubloff Cares Foundation was established as the charitable arm of our company. Through fundraising and local volunteer work, we strive to practice kindness and improve the quality of life for all.

Thanks to ongoing contributions from our generous agents and employees, and our Night in Monte Carlo fundraiser, in 2018 we were able to grant more than \$125,000 to these charities.



This non-profit organization offers children with cancer opportunities for positive group activities and emotional support.



Chicagoland's Habitat for Humanity builds homes and strengthens communities through homeownership.



Berkshire Hathaway HomeServices KoenigRubloff Realty Group's reach extends beyond real estate to offer clients a full-service experience, with in-house lending, title, insurance and home warranty providers. Clients have the confidence of knowing that these affiliated companies share the same high level of commitment and customer service as KoenigRubloff Realty Group.



Listening to needs
Finding solutions
Competitive products
Superior service

847.853.6655



A division of KoenigRubloff Realty Group

847.853.6000 CustomerCare@FDTitle.com

Full service title services ensure a smooth closing



A division of KoenigRubloff Realty Group

800.277.0013 Insurance@HomeServices-ins.com

Full service agency Connections to leading providers and products

Comprehensive range of coverage options



### **WORKING FOR YOU**

A real estate broker takes your home from listing to closing, playing many roles. A fiduciary responsibility to you is the foundation, and you can expect market expertise, guidance, responsiveness, loyalty, disclosure and accountability at all times.



Market Analysis

**Pricing Strategy** 

Seller Updates

Showing Feedback

Traffic Reports



**Agency Options** 

**Presenting Offers** 

**Answering Objections** 

**Negotiating Terms** 

Purchase Agreement

**Contract Contingencies** 

Inspections

Post-Contract Negotiations

Closing



#### **MARKETING**

Photography & Home Description

MLS Management

**Broker Promotion** 

Advertising

Online Marketing

Open Houses

**Direct Marketing** 

Local and Relocation Buyer Contacts

Personal Referrals

Showings



### REPRESENTATION & RELATIONSHIPS

#### **BUYER'S AGENT**

A Buyer's Agent has a fiduciary responsibility to represent only the home buyer's best interest throughout the home buying process.

#### SELLER'S AGENT

A Seller's Agent, also known as a listing agent, has a fiduciary responsibility to represent only the home seller's best interest through the home selling process. The listing agent is the seller's designated agent.

#### **DUAL AGENT**

A Dual Agent represents both the buyer and seller ethically and honestly, safeguarding the confidentiality of both clients. An agent must have the seller's and buyer's permission to act as a Dual Agent.





### RESPECTED AND ADMIRED

### **FORTUNE** WORLD'S **MOST ADMIRED COMPANIES** Apple Amazon.com **Berkshire Hathaway** Walt Disney #5 Starbucks #6 Microsoft Alphabet (Google) Netflix JP Morgan Chase #10 FedEx

#### **BARRON'S** WORLD'S **MOST RESPECTED COMPANIES** Alphabet (Google) #2 Apple Amazon.com **Berkshire Hathaway** #4 Microsoft #5 Costco Wholesale Johnson & Johnson Home Depot #8 3M #10 Walt Disney

#### **FORBES** WORLD'S LARGEST PUBLIC **COMPANIES** ICBC China Construction Bank #3 JP Morgan Chase **Berkshire Hathaway** #4 Agricultural Bank of China #6 Bank of America Wells Fargo #8 Apple Bank of China #10 Ping An Insurance Group



# THE CHOICE IS CLEAR FOR REPEAT HOME BUYERS



The network was honored by J.D. Power in 2018 for "Highest Overall Satisfaction for Repeat Home Buyers Among National Full Service Real Estate Firms."



## MARKETING EXPOSURE



### WORLD CLASS MARKETING

A blend of art and science, our marketing platform combines technology with a personal touch.



#### **EXPERT INSIGHT**

Property analysis and preparation





#### YARD SIGNS

for results

A sign of confidence



#### PHOTOGRAPHY & VIDEO

Beautiful images captivate buyers



#### **BROCHURES**

Beautiful home brochures and marketing materials



#### **ECARDS**

Instantly promote new listings, open houses and updates



#### BROKER NETWORKING

Connections with the top brokers in the area



#### PROPERTY WEB ADDRESS

Your online address is the focal point of our marketing



#### BERKSHIREHATHAWAYHS.COM

A global destination for home buyers



#### DIGITAL

500+ real estate websites work for you



#### KOENIGRUBLOFF.COM

The local real estate resource



#### MOBILE

An app that is as mobile as our buyers



#### LOCAL MEDIA

Enticing advertisements in local and regional newspapers and magazines



#### **PUBLIC RELATIONS**

Millions of media impressions each month



#### REPORTS

Our data powers your next move



#### RELOCATION

We move companies from around the world



#### SATISFACTION SURVEY

Your feedback matters

### YARD SIGNS | A SIGN OF CONFIDENCE

The right sign speaks volumes about the company you keep. Barron's recognizes Berkshire Hathaway as one of the world's most respected companies\*. You can be confident that a sign bearing the Berkshire

Hathaway HomeServices name represents you well. Our distinctive cabernet and white signs convey quality to capture the attention of prospective buyers.







### BEAUTIFUL BROCHURES & MARKETING PIECES

The story of your home unfolds in beautiful, four page property brochures, created for each property. These full-color pieces make a lasting impression.

#### DIRECT MARKETING

#### **ECARDS**

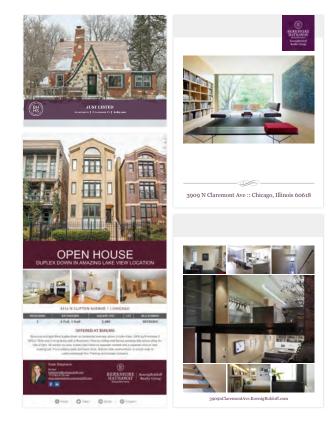
Instant communication of new listings, open houses and updates.

eCards are one of the most effective ways to communicate new listings, open houses and other important information quickly and to a targeted audience.

#### **POSTCARDS**

Stunning direct mail, targeted for results.

Beautiful property postcards can be a great way to spread the word. Direct mail can be employed to reach a highly targeted audience and achieve maximum results.





### A POWERFUL BROKER NETWORK

### CONNECTIONS WITH THE TOP BROKERS IN THE AREA

Excellence inspires excellence. The power of KoenigRubloff is our network of 1,500 real estate professionals and staff. In the company of the most productive brokers in the area, we bring clients together.

RELOCATION - WE MOVE COMPANIES FROM AROUND THE WORLD.

Chicago and our surrounding suburbs are top destinations for corporate expansions. KoenigRubloff helps that growing workforce find their homes here. Allied with the most prestigious relocation providers like Brookfield Global Relocation and HomeServices Relocation, we are the broker of choice when companies need to move their most valuable asset.

### INTOUCH | AGENT APP

Our industry-leading agent app keeps KoenigRubloff agents in the know. Only KoenigRubloff brokers get exclusive access to select properties in the days before they hit the market - a critical marketing time for both buyers and sellers.





#### DIGITAL REAL ESTATE



#### BERKSHIREHATHAWAYHS.COM

A global destination for home buyers

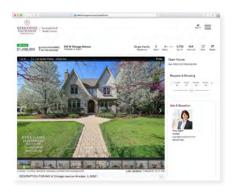
Across the country and around the world, buyers trust the Berkshire Hathaway HomeServices name. Real-time traffic data and Inside Access™ neighborhood and price history reports make this one of the fastest growing home search destinations. Thinking of selling? Estimate your home value based on sophisticated analysis of real estate and public data.



#### KOENIGRUBLOFF.COM

The local real estate resource

The source for local real estate search, attracting more than 100,000 desktop visits and 25,000 mobile visits each month. Intuitive search, detailed maps and intelligent filters transform listing data into home finding intelligence.



#### PROPERTY WEB ADDRESS

Your online address is the focal point of our marketing

A unique web address connects buyers with compelling information and beautiful images of your home. Rich local details give buyers an in-depth view of the schools and neighborhood amenities. Buyers can easily save properties to an online portfolio, contact the agent or share via social media.



### ENHANCED ONLINE MARKETING

Millions of consumers use national real estate sites and mobile apps. To capture this highly engaged group, KoenigRubloff enhances our listings and data streams on the most popular digital real estate destinations.



45+ MILLION VISITORS EACH MONTH



50+ MILLION VISITORS EACH MONTH

Enhanced advertising and enhanced feeds reach 100 million viewers each month



20+ MILLION VISITORS EACH MONTH



8+ MILLION VISITORS EACH MONTH



### DIGITAL | 350+ REAL ESTATE WEBSITES WORK FOR YOU

KoenigRubloff properties appear on more than 350 websites through our online advertising partnerships. Popular news and information sites, a vast brokerage network and niche real estate sites reach a unique audience and ensure that your home receives maximum exposure.

BERKSHIREHATHAWAYHS.COM

KOENIGRUBLOFF.COM

ZILLOW.COM

YAHOO REAL ESTATE

TRULIA.COM

HOMES.COM

REALTOR.COM

HOMEFINDER.COM

HOTPADS.COM

MOVE.COM

OPENHOUSES.COM

ALL MAJOR BROKER WEBSITES VIA IDX

WSJ.COM - WALL STREET JOURNAL ONLINE

EUROPE.WSJ.COM

ASIA.WSJ.COM

MSN

**CNN MONEY** 

**WASHINGTON POST** 

**US NEWS** 

**KIPLINGER** 

DAILYHERAL D.COM

CHICAGOTRIBUNE.COM

TRIB LOCAL

YOUTUBE

AOL.COM









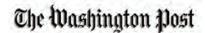
















Our advertising partners power a network of over 350 trusted local news sites in communities nationwide, including:

**BALTIMORE SUN** CINCINNATI ENQUIRER **DES MOINES REGISTER DESERT SUN** DETROIT FREE PRESS **IDAHO STATESMAN** INDIANAPOLIS STAR

KANSAS CITY STAR

LA WEEKLY



### YOUTUBE & INSTAGRAM VIDEOS

#### **VIDEO**

Our automated marketing systems puts your property video on YouTube and creates animated content for social media sites like Instagram and Facebook.

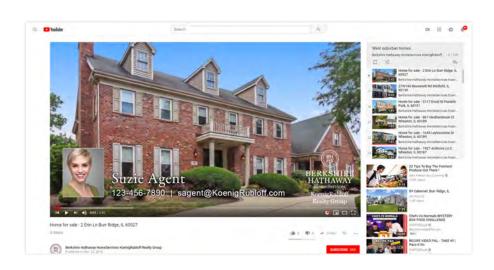
#### YOUTUBE

One third of all people online use YouTube. And, Google search results rank videos above traditional websites. Our property videos reach a mobile and digital buyer audience on this important platform.

#### **INSTAGRAM**

Instagram is one of the fastest growing social sites, with more than 1 billion people using the platform each month. Décor, style and culture content are a perfect backdrop for KoenigRubloff listings.

Slideshow videos are automatically created for homes, making it easy for our agents to share new listings, open houses, price improvements and successful sales.



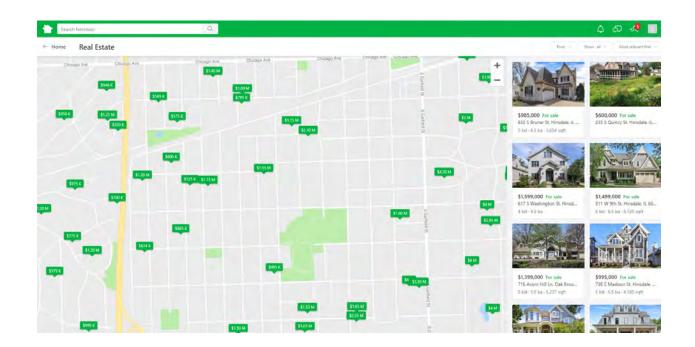


### **NEXTDOOR.COM**

Nextdoor is the private social network created for neighborhoods and neighbors. The site has quickly become a valued resource for sharing information about vendors, services and local activity.

KoenigRubloff listings are shown in their Nextdoor neighborhoods, linked directly to the property detail page on KoenigRubloff.com. Nextdoor members are highly engaged in their communities, creating quality leads.

Nextdoor is in 89% of US neighborhoods and has more than 12 million unique visitors each month.





### SEE OUR DARE ADS ON FACEBOOK

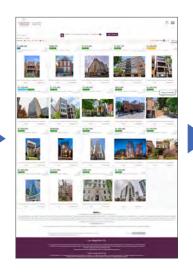
KoenigRubloff is the first residential brokerage in the nation to use Dynamic Ads for Real Estate through Homesnap

- KoenigRubloff listings displayed in Facebook feeds
- Retargets buyers searching KoenigRubloff and Homesnap
- Ads are created dynamically to match searches
- Links directly to property detail page and the listing agent

Automatic for KoenigRubloff listings; no cost to our brokers and clients.

#### OUR LISTINGS GO FROM SEARCH TO SOCIAL







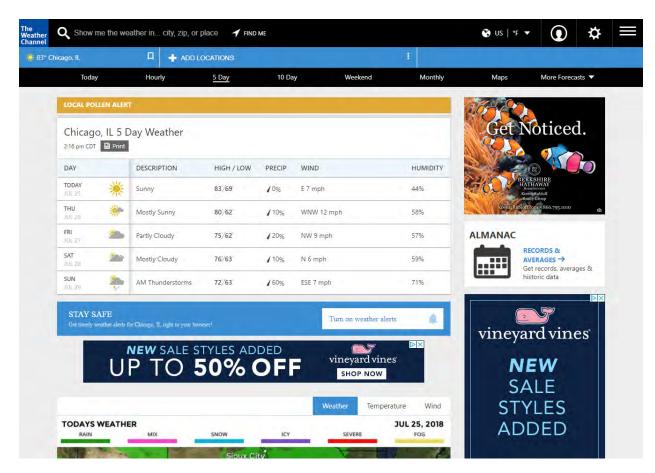


### DIGITAL | RETARGETING & MOBILE ADS

Using innovative advertising networks like AdWerx and Chalk Digital, we extend the reach of traditional real estate advertising.

AdWerx takes online ads beyond the real estate sites. A vast network of news and information websites including CNN.com, ESPN.com, Amazon.com and hundreds more\*. Sophisticated retargeting keeps ads in front of the most engaged consumers.

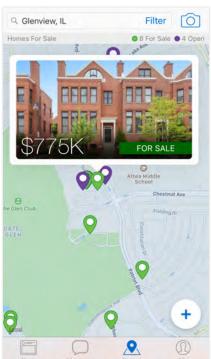
Mobile app advertising is the fastest growing advertising segment. Chalk Digital campaigns deliver in-app ads to consumers in hypertargeted locations, through a network of 36,000 mobile apps. Geofencing rules specify where and when ads are strategically distributed to consumers in real time.





### **HOMESNAP**





### AN APP THAT IS AS MOBILE AS OUR BUYERS

Search anytime, anywhere with the KoenigRubloff - branded HomeSnap mobile app.

- Instantly see homes for sale or rent nearby
- Snap a photo of a home to find it
- Search by schools or open houses
- Map, satellite and lot line views
- Real-time listing information
- Agent messaging
- Social media sharing
- Weekly neighborhood updates

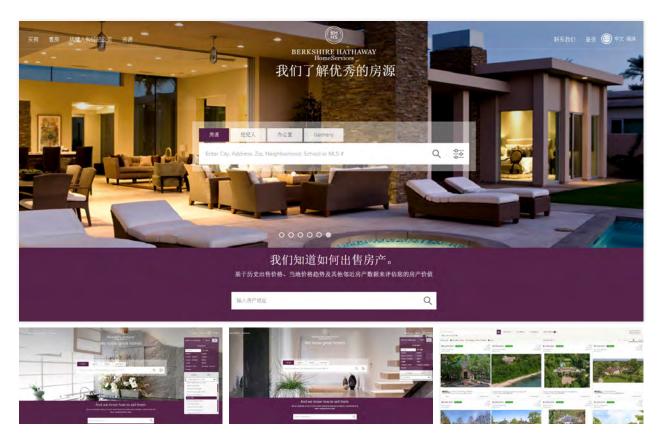
Ask your agent's direct download code, or visit SearchKRG.com.



### WE SPEAK YOUR LANGUAGE

#### BERKSHIREHATHAWAYHS.COM

BerkshireHathawayHS.com reaches more than one million users each month from around the world. New multilingual search features and pricing conversion for more than 45 currencies helps us connect with buyers around the globe and just down the street.



#### CHINESE LANGUAGE DESTINATIONS

In addition to BerkshireHathawayHS.com, we market homes on two international real estate portals to reach Mandarin Chinese speakers. Juwai.com is hosted in China and accessible to an exclusive audience of high net worth Chinese consumers. Sodichan, which means "search properties" is a newly launched international property portal catering to Chinese buyers seeking to live abroad.



### IN-COUNTRY WEBSITES; WORLDWIDE VISIBILITY

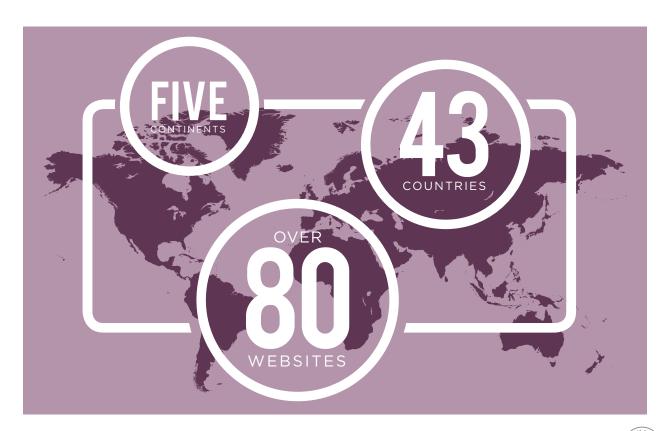
Berkshire Hathaway HomeServices and REA Group distribution are brilliantly combined to broadcast your property worldwide. Your property is shared to more than 80 websites, providing a localized search experience to potential buyers in 43 countries across five continents.

Dominican Republic Russia Algeria Macau Argentina France Malaysia Singapore French Polynesia Australia Mexico Spain Belaium Germany Monaco Thailand Brazil Greece Morocco Tunisia Canada Hong Kong New Caledonia Turkey Chile India Panama United Arab Emirates China Indonesia United Kingdom Peru Colombia Israel Portugal Uruguay Czech Republic Qatar Venezuela Italy

Romania

Luxembourg

Denmark

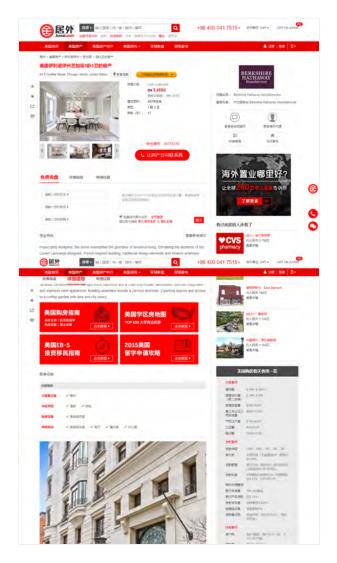




<sup>\*</sup> Includes all residential, condominium, townhome, single family, single family detached, ranch over \$200K. Websites subject to change.

### **JUWAI.COM**

Advertising on Juwai.com reaches a targeted audience of 2 million affluent Chinese consumers. By partnering with a site that is behind the Chinese firewall, Berkshire Hathaway HomeServices brings our listings to a previously hard-to-reach market of potential buyers. The site displays our properties, along with branded advertising. A click-to-translate program makes it easy to contact an agent in the United States.



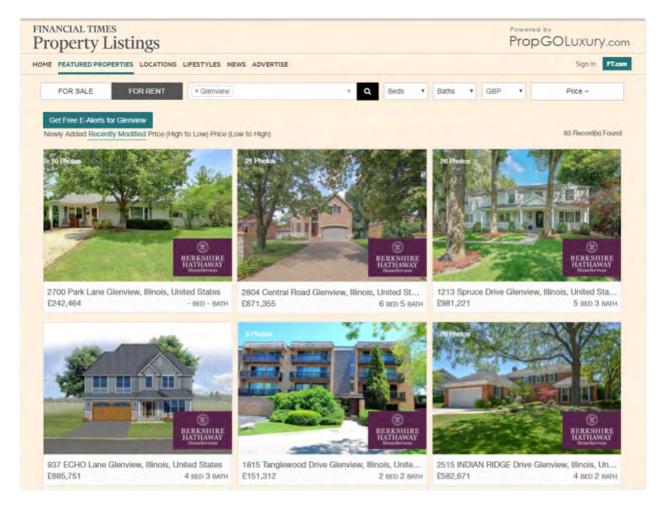
In 2016, mainland Chinese outbound property investments surpassed \$1 billion.

The United States is the top destination for Chinese property investments.



### FINANCIAL TIMES OF LONDON

One of the most important global financial news sources, Financial Times of London has an audience of 650,000 affluent online users. This influential site places your home in front of potential buyers in London and across Europe.



All Berkshire Hathaway HomeServices residential listings are exposed to a sophisticated international audience on the site's Featured Properties page.



### **LOCAL ADVERTISING**

Reinforcing our marketing campaigns at the local level, Berkshire Hathaway HomeServices KoenigRubloff Realty Group advertises in a variety of publications strategically targeted at key demographics. Our ads are seen in trusted news sources including:

CHICAGO TRIBUNE

TRIB LOCAL

PIONEER PRESS | THE DOINGS

JWC MEDIA

NORTH SHORE WEEKEND

22ND CENTURY MEDIA

**NADIG PRESS** 

MY SUBURBAN LIFE PAPERS

WALL STREET JOURNAL

CS

MICHIGAN AVENUE MAGAZINE

**FOREST & BLUFF** 

**ULTIMATE ADDRESS** 

LUXURY COLLECTION MAGAZINE

HARBOR COUNTRY NEWS

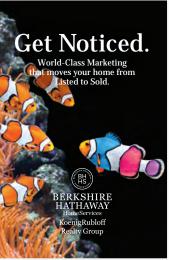
THE REAL ESTATE GUIDE

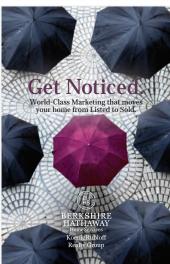
WEDNESDAY JOURNAL

INDEPENDENT NEWSPAPERS

We provide your home with maximum exposure to the ideal audience. Tapping into the local marketplace, we are present in the communities that we live in and love.









### NATIONAL ADVERTISING

We offer an expansive national advertising campaign driven by our exposure on highly popular television networks and major print publications. The strength and reach of the Berkshire Hathaway HomeServices brand is prominently featured in publications that reach a national and global audience.

THE ROBB REPORT

**DUPONT REGISTRY** 

WALL STREET JOURNAL

WALL STREET JOURNAL MANSION

**UNIQUE HOMES** 

PRESTIGE MAGAZINE

REAL ESTATE MAGAZINE

**REALTOR MAGAZINE** 

Our television commercials are seen via a highly targeted TV buy across HGTV national cable programming.

























### PUBLIC RELATIONS & SOCIAL MEDIA

Our in-house public relations and social media team is hard at work, generating millions of media impressions every month and securing editorial placements for our agents, company, and properties in highly visible publications. Social Media delivers the most up-to-date information regarding our communities and the marketplace.

CHICAGO TRIBUNE

CRAIN'S CHICAGO BUSINESS

WALL STREET JOURNAL

NORTH SHORE WEEKEND

PIONEER PRESS

**SUN TIMES** 

22ND CENTURY MEDIA

**NADIG PRESS** 

SUBURBAN LIFE PAPERS

THE WEEK

DAILY HERALD















# LISTING UPDATES KOENIGRUBLOFF EDGE REPORT

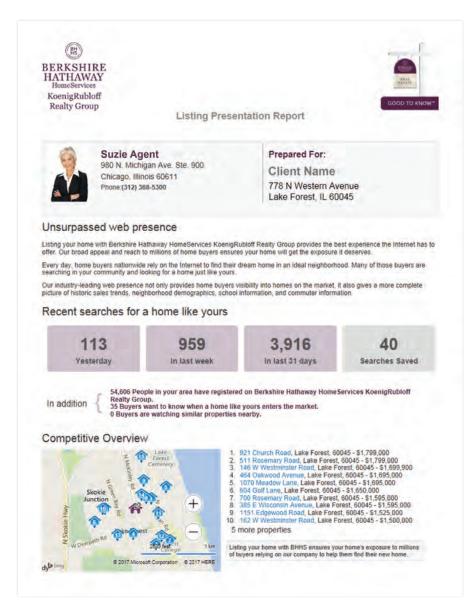


Timely metrics about your home keep you informed throughout the marketing process.

Our KoenigRubloff Edge Report provides a weekly detailed report of web traffic on the most popular real estate destinations. You'll see how many people are finding and viewing your home.



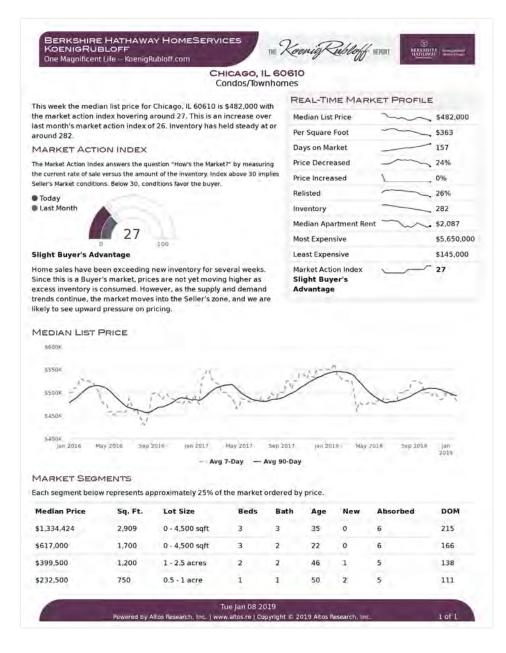
# MARKETING UPDATES SELLER ADVANTAGE REPORTS



Seller Advantage is an exclusive market activity report that details buyers' search activity on the Berkshire Hathaway national website, so you can see how our network is working for you.



# OUR DATA POWERS YOUR NEXT MOVE KOENIGRUBLOFF REPORTS

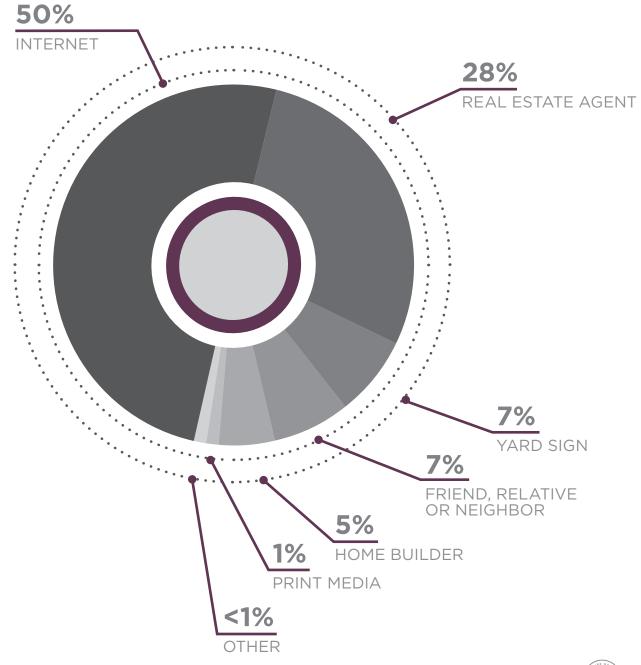


We put neighborhood data and analysis at your fingertips to help you make the right decisions.

The KoenigRubloff
Report is a trend
and analysis tool
that offers market
details on hundreds
of neighborhoods
and communities in
Cook, DuPage, Kane,
Kendall and Lake
Counties. Charts and
graphs provide a
snapshot of median
prices, inventories,
square footage, and
market activity.



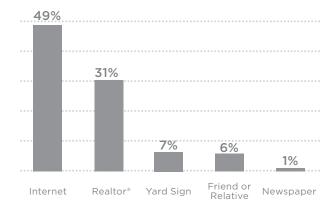
### WHERE BUYERS COME FROM





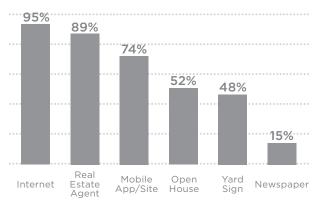
#### WHERE BUYERS FIND HOMES

How Were You Introduced to the Home You Ultimately Purchased?



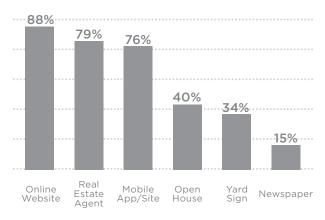
#### WHERE BUYERS GET INFORMATION

Information Sources Used In Home Searches Nationally



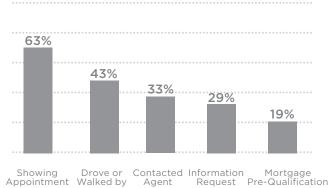
#### THE MOST USEFUL SEARCH TOOLS

Percentage That Found Source Very Useful



### ONLINE SEARCH LEADS TO BUYER ACTION

Actions Taken From Internet Search





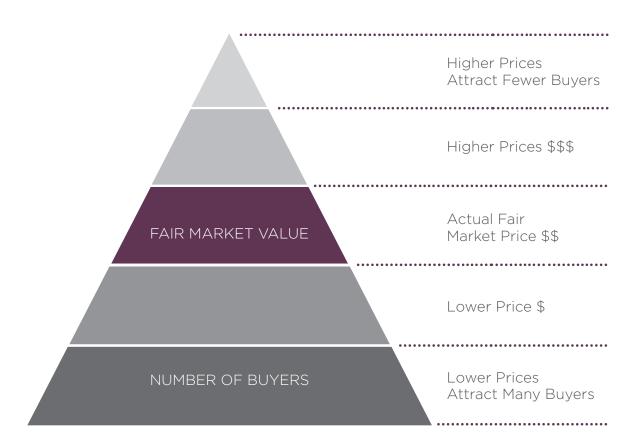
# A SUCCESSFUL SALE



### POSITIONING YOUR HOME IN THE MARKET

KoenigRubloff agents do a thorough analysis of your local market to help determine the value of your home. By setting the asking price at the fair market price, your home is seen by the largest possible audience as it is introduced to the market.

A property gets maximum interest during the first few days. Listing at the best price, rather than trying a higher price, ensures that a home is marketed to the right group of buyers.





### **GETTING YOUR HOME READY**

Enhance Your Home Before You List. Make it easy for potential buyers to envision their belongings in your home!

#### HOME EXTERIOR

- Consider curb appeal
- Inspect the exterior and address any problems
- Maintain lawn, walkways and outside areas

#### HOME INTERIOR

- Make every room sparkle
- Store or remove clutter
- Inspect and repair plumbing, heating, cooling and alarm systems
- Paint in a neutral shade
- Consider professional staging for maximum results





# **COMPARABLE PROPERTIES**



## INFORMATION YOU NEED



# **COMPLETE HOME SERVICES**

