

OUR PLEDGE TO YOU

We extend our warmest welcome to you. Thank you for trusting Berkshire Hathaway HomeServices KoenigRubloff Realty Group with this most important decision. Count on us for personal service and integrity that will translate into results.

Backed by the most respected name in business combined with our local roots, here at Berkshire Hathaway HomeServices KoenigRubloff Realty Group, we are eager to work with you to meet your real estate needs.

With strong, local leadership and the resources of a national real estate powerhouse, we are a brokerage that precisely meets the needs of our clients. Our affiliation with the Berkshire Hathaway HomeServices network gives us premier international reach from the fastest growing national real estate network. The Berkshire Hathaway name stands for unquestioned financial strength and smart business decisions.

Our brokers are neighborhood experts, offering an unsurpassed level of service to clients. They are equipped with an impressive array of sophisticated technology tools to help you achieve your real estate goals. Additionally, our brokers have access to a comprehensive suite of real estate services including Fort Dearborn Title, Fort Dearborn Insurance, and HomeServices Lending. We look forward to serving your needs and giving you the luxury of personalized service every step of the way.

Money, Michael



NANCY NAGY Chief Executive Officer



MICHAEL PIERSON
President



WE WORK FOR YOU



A globally respected business name, national connections and deep local roots uniquely position KoenigRubloff to meet the needs of our clients.

LOCAL ROOTS

Starting in 1930, the Koenig and Rubloff names have been a part of the Chicago-area real estate landscape consistently providing high quality representation and outstanding service to generations of home buyers and sellers. From our earliest days in Chicago and Glenview, we

have become leaders in the brokerage industry by developing relationships with our clients and our communities. Our affiliation with the Berkshire Hathaway HomeServices network gives us unmatched international alliances with brokerages around the world.

GLOBAL REACH

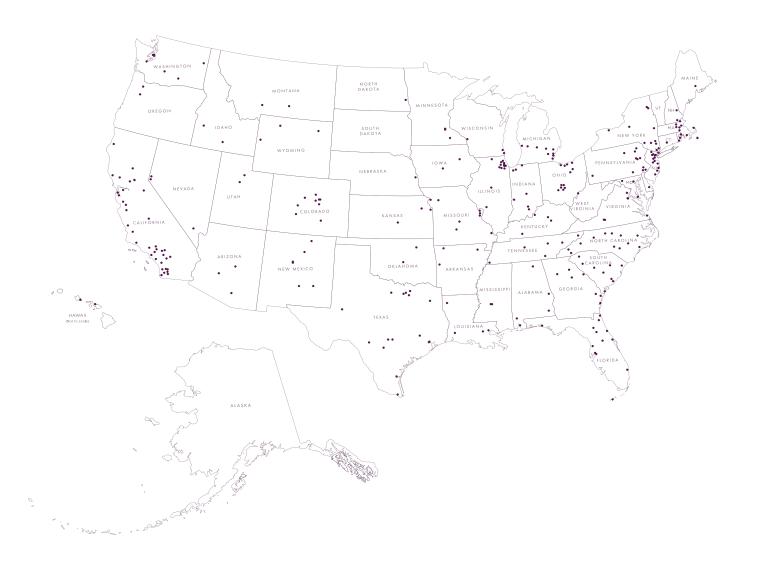
Berkshire Hathaway HomeServices is the top real estate brand in the nation. With more than 44,000 agents and 1,300+ offices in 47 states*, we offer an unmatched national and global network.

Our company is built on proven operational excellence, demonstrated integrity and the

reputation of Berkshire Hathaway, one of the world's most admired companies. Our powerful Global Network Platform equips our agents to work in a world that is mobile, online and social, complementing our deep industry expertise and unmatched business knowledge.



A NATIONAL NETWORK OF OPPORTUNITY



44,000 AGENTS, 1,300+ OFFICES AND GROWING

Berkshire Hathaway HomeServices National Reach

BHHS Network December 2017, map is subject to change along with the rapid growth of the network.



A REAL ESTATE LEADER





BERKSHIRE HATHAWAY HomeServices

KoenigRubloff Realty Group

The number one brokerage in the Midwest in the Berkshire Hathaway HomeServices Network*



HomeServices of America, INC." A Berkshire Hathaway Affiliate

Fortune has recognized Berkshire Hathaway as the world's second largest company. HomeServices of America is the second largest residential real estate brokerage company in the United States**





Realty Group

The third largest brokerage nationally in the entire Berkshire Hathaway HomeServices Network***



^{*} HSF Affiliates LLC Operates Berkshire Hathaway HomeServices, highest GCI, U.S. Midwest, 2016

^{**} Fortune.com/Fortune 500 January 2018. 2017 Real Trends 500 by volume, units

^{***} HSF Affiliates LLC Operates Berkshire Hathaway HomeServices, highest GCI, U.S. 2016

YOUR SATISFACTION



When it comes to customer satisfaction, KoenigRubloff numbers speak for themselves. Our professionalism, service and quality set us apart from the rest, and ensure that you will have a terrific real estate experience.

TELL US WHAT YOU THINK

You'll receive a survey invitation email about two days after your closing from Real Satisfied, an independent rating service. Look for the survey, and take this opportunity to share your experience.



^{*} Real Satisfied consumer response data for KoenigRubloff closed transactions. December, 2016

BEING GOOD NEIGHBORS

The powerful impact that individuals can have when they come together is insurmountable. Through projects like food pantry drives, brown bag lunch assembly, work days at Feed

My Starving Children, our annual Toys for Tots effort, and our Week of Kindness volunteer event, our agents and employees use their time and talents to serve others.



As good neighbors, we believe in giving back to the communities we serve. The KoenigRubloff Cares Foundation was established as the charitable arm of our company. Through fundraising and local volunteer work, we strive to practice kindness and improve the quality of life for all.

Thanks to ongoing contributions from our generous agents and employees, and our Night in Monte Carlo fundraiser, in 2017 we were able to grant more than \$100,000 to these charities.



This non-profit organization offers children with cancer opportunities for positive group activities and emotional support.



Chicagoland's Habitat for Humanity builds homes and strengthens communities through homeownership.



Berkshire Hathaway HomeServices KoenigRubloff Realty Group's reach extends beyond real estate to offer clients a full-service experience, with in-house lending, title, insurance and home warranty providers. Clients have the confidence of knowing that these affiliated companies share the same high level of commitment and customer service as KoenigRubloff Realty Group.



Listening to needs
Finding solutions
Competitive products
Superior service

847.853.6655



A division of KoenigRubloff Realty Group

847.853.6000 CustomerCare@FDTitle.com

Full service title services to ensure a smooth closing



A division of KoenigRubloff Realty Group

800.277.0013 Insurance@HomeServices-ins.com

Full service agency Connections to leading providers and products

Comprehensive range of coverage options



WORKING FOR YOU

A real estate broker takes your home from listing to closing, playing many roles. A fiduciary responsibility to you is the foundation, and you can expect market expertise, guidance, responsiveness, loyalty, disclosure and accountability at all times.



Market Analysis

Pricing Strategy

Seller Updates

Showing Feedback

Traffic Reports



Agency Options

Presenting Offers

Answering Objections

Negotiating Terms

Purchase Agreement

Contract Contingencies

Inspections

Post-Contract Negotiations

Closing



MARKETING

Photography & Home Description

MLS Management

Broker Promotion

Advertising

Online Marketing

Open Houses

Direct Marketing

Local and Relocation Buyer Contacts

Personal Referrals

Showings



REPRESENTATION & RELATIONSHIPS

BUYER'S AGENT

A Buyer's Agent has a fiduciary responsibility to represent only the home buyer's best interest throughout the home buying process.

SELLER'S AGENT

A Seller's Agent, also known as a listing agent, has a fiduciary responsibility to represent only the home seller's best interest through the home selling process. The listing agent is the seller's designated agent.

DUAL AGENT

A Dual Agent represents both the buyer and seller ethically and honestly, safeguarding the confidentiality of both clients. An agent must have the seller's and buyer's permission to act as a Dual Agent.





RESPECTED AND ADMIRED

FORTUNE WORLD'S **MOST ADMIRED COMPANIES** Apple Amazon.com #3 Starbucks **Berkshire Hathaway** Walt Disney Alphabet (Google) General Electric #8 Southwest Airlines Facebook Microsoft

BARRON'S WORLD'S **MOST RESPECTED COMPANIES** Alphabet (Google) #2 Apple Amazon.com **Berkshire Hathaway** #4 Microsoft #5 Costco Wholesale Johnson & Johnson Home Depot #8 3M #10 Walt Disney





THE CHOICE IS CLEAR FOR REPEAT HOME SELLERS



The network was honored in J.D. Power's 2017 Home Buyer/Seller Satisfaction Study for "Highest Overall Satisfaction for Repeat Home Sellers Among National Full Service Real Estate Firms."

Berkshire Hathaway HomeServices received the highest numerical score among 5 real estate companies for repeat home sellers in the J.D. Power 2017 Home Buyer/Seller Satisfaction Study, based on 5,117 total responses, measuring the perceptions and experiences of customers who bought and/or sold a home between March-April 2017. Your experience may vary. Visit jdpower.com

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MARKETING EXPOSURE



WORLD CLASS MARKETING

A blend of art and science, our marketing platform combines technology with a personal touch.



EXPERT INSIGHT

Property analysis and preparation





YARD SIGNS

for results

A sign of confidence



PHOTOGRAPHY & VIDEO

Beautiful images captivate buyers



BROCHURES

Beautiful home brochures and marketing materials



ECARDS

Instantly promote new listings, open houses and updates



BROKER NETWORKING

Connections with the top brokers in the area



PROPERTY WEB ADDRESS

Your online address is the focal point of our marketing



BERKSHIREHATHAWAYHS.COM

A global destination for home buyers



DIGITAL

500+ real estate websites work for you



KOENIGRUBLOFF.COM

The local real estate resource



MOBILE

An app that is as mobile as our buyers



LOCAL MEDIA

Enticing advertisements in local and regional newspapers and magazines



PUBLIC RELATIONS

Millions of media impressions each month



REPORTS

Our data powers your next move



RELOCATION

We move companies from around the world



SATISFACTION SURVEY

Your feedback matters

PHOTOGRAPHY & VIDEO BEAUTIFUL IMAGES CAPTIVATE BUYERS



Beautiful listing photography captivates and intrigues potential buyers. Online or in a printed brochure, stunning visuals are your home's avenue to a lasting first impression. Great care is taken to provide the best photos, and we pay attention to every detail, to shape the unique story of your home.

Video is the medium of choice for a highly mobile and digital audience, and YouTube is the source for online video. Every KoenigRubloff listing has a YouTube video, garnering even more exposure for your listing.

YouTube reaches one third of people on the internet



YARD SIGNS | A SIGN OF CONFIDENCE

The right sign speaks volumes about the company you keep. Barron's recognizes Berkshire Hathaway as one of the world's most respected companies*. You can be confident that a sign bearing the Berkshire

Hathaway HomeServices name represents you well. Our distinctive cabernet and white signs convey quality to capture the attention of prospective buyers.







BEAUTIFUL BROCHURES & MARKETING PIECES

The story of your home unfolds in beautiful, four page property brochures, created for each property. These full-color pieces make a lasting impression.

DIRECT MARKETING

ECARDS

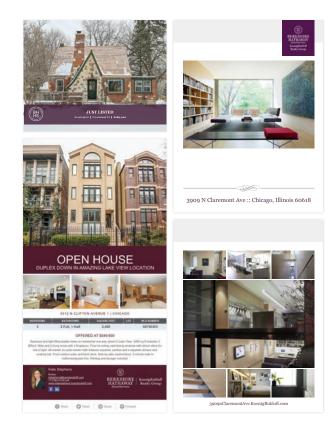
Instant communication of new listings, open houses and updates.

eCards are one of the most effective ways to communicate new listings, open houses and other important information quickly and to a targeted audience.

POSTCARDS

Stunning direct mail, targeted for results.

Beautiful property postcards can be a great way to spread the word. Direct mail can be employed to reach a highly targeted audience and achieve maximum results.





A POWERFUL BROKER NETWORK

CONNECTIONS WITH THE TOP BROKERS IN THE AREA

Excellence inspires excellence. The power of KoenigRubloff is our network of 1,500 real estate professionals and staff. In the company of the most productive brokers in the area, we bring clients together.

RELOCATION - WE MOVE COMPANIES FROM AROUND THE WORLD.

Chicago and our surrounding suburbs are top destinations for corporate expansions. KoenigRubloff helps that growing workforce find their homes here. Allied with the most prestigious relocation providers like Brookfield Global Relocation and HomeServices Relocation, we are the broker of choice when companies need to move their most valuable asset.

INTOUCH | AGENT APP

Our industry-leading agent app keeps KoenigRubloff agents in the know. Only KoenigRubloff brokers get exclusive access to select properties in the days before they hit the market - a critical marketing time for both buyers and sellers.





DIGITAL REAL ESTATE



BERKSHIREHATHAWAYHS.COM

A global destination for home buyers

Across the country and around the world, buyers trust the Berkshire Hathaway HomeServices name. Real-time traffic data and Inside Access™ neighborhood and price history reports make this one of the fastest growing home search destinations. Thinking of selling? Estimate your home value based on sophisticated analysis of real estate and public data.



KOENIGRUBLOFF.COM

The local real estate resource

The source for local real estate search, attracting more than 100,000 desktop visits and 25,000 mobile visits each month. Intuitive search, detailed maps and intelligent filters transform listing data into home finding intelligence.



PROPERTY WEB ADDRESS

Your online address is the focal point of our marketing

A unique web address connects buyers with compelling information and beautiful images of your home. Rich local details give buyers an in-depth view of the schools and neighborhood amenities. Buyers can easily save properties to an online portfolio, contact the agent or share via social media.



ENHANCED ONLINE MARKETING

Millions of consumers use national real estate sites and mobile apps. To capture this highly engaged group, KoenigRubloff enhances our listings and data streams on the most popular digital real estate destinations.



45+ MILLION VISITORS EACH MONTH



50+ MILLION VISITORS EACH MONTH

Enhanced advertising and enhanced feeds reach 100 million viewers each month



20+ MILLION VISITORS EACH MONTH



8+ MILLION VISITORS EACH MONTH



DIGITAL | 350+ REAL ESTATE WEBSITES WORK FOR YOU

KoenigRubloff properties appear on more than 350 websites through our online advertising partnerships. Popular news and information sites, a vast brokerage network and niche real estate sites reach a unique audience and ensure that your home receives maximum exposure.

BERKSHIREHATHAWAYHS.COM

KOENIGRUBLOFF.COM

ZILLOW.COM

YAHOO REAL ESTATE

TRULIA.COM

HOMES.COM

REALTOR.COM

HOMEFINDER.COM

HOTPADS.COM

MOVE.COM

OPENHOUSES.COM

ALL MAJOR BROKER WEBSITES VIA IDX

WSJ.COM - WALL STREET JOURNAL ONLINE

EUROPE.WSJ.COM

ASIA.WSJ.COM

MSN

CNN MONEY

WASHINGTON POST

US NEWS

KIPLINGER

DAILYHERAL D.COM

CHICAGOTRIBUNE.COM

TRIB LOCAL

YOUTUBE

AOL.COM

























Our advertising partners power a network of over 350 trusted local news sites in communities nationwide, including:

BALTIMORE SUN CINCINNATI ENQUIRER **DES MOINES REGISTER DESERT SUN** DETROIT FREE PRESS **IDAHO STATESMAN** INDIANAPOLIS STAR

KANSAS CITY STAR LA WEEKLY



^{*}Subject to change.

FACEBOOK PROPERTY ADVERTISING

KoenigRubloff is the first brokerage in the nation to use Facebook Collections ads through the HomeSnap advertising platform.

Nearly 70% of the US uses the Facebook tools, and users spend 50 minutes each day on Facebook. This platform has grown to be the most popular US leisure activity, after television, and an increasingly important ecommerce avenue.

Our innovative program gives our listings a coveted space in social media feeds, using dynamic ad technology to continuously refresh property ads.

- Buyers see many neighborhood homes at once
- Ads expand to show details for each home seamlessly
- Dynamic ad balancing reaches the most engaged users
- New listings, open houses, price reduction and luxury ads.







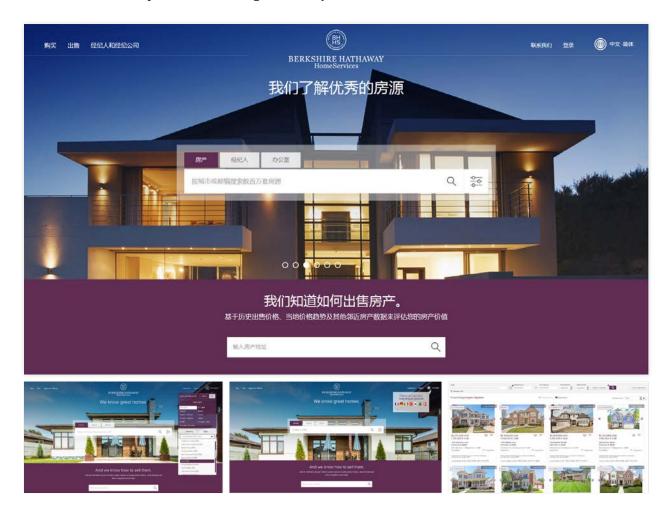


WE SPEAK YOUR LANGUAGE

BERKSHIREHATHAWAYHS.COM



BerkshireHathawayHS.com reaches more than one million users each month from around the world. New multilingual search features and pricing conversion for more than 45 currencies helps us connect with buyers around the globe and just down the street.



CHINESE LANGUAGE DESTINATIONS

In addition to BerkshireHathawayHS.com, we market homes on two international real estate portals to reach Mandarin Chinese speakers. Juwai.com is hosted in China and accessible to an exclusive audience of high net worth Chinese consumers. Sodichan, which means "search properties" is a newly launched international property portal catering to Chinese buyers seeking to live abroad.



IN-COUNTRY WEBSITES; WORLDWIDE VISIBILITY

Berkshire Hathaway HomeServices and REA Group distribution are brilliantly combined to broadcast your property worldwide. Your property is shared to more than 80 websites, providing a localized search experience to potential buyers in 43 countries across five continents.

Dominican Republic Russia Algeria Macau Argentina France Malaysia Singapore French Polynesia Australia Mexico Spain Belaium Germany Monaco Thailand Brazil Greece Morocco Tunisia Canada Hongkong New Caledonia Turkey Chile India Panama United Arab Emirates China Indonesia United Kingdom Peru Colombia Israel Portugal Uruguay Czech Republic Qatar Venezuela Italy

Romania

Luxembourg

Denmark

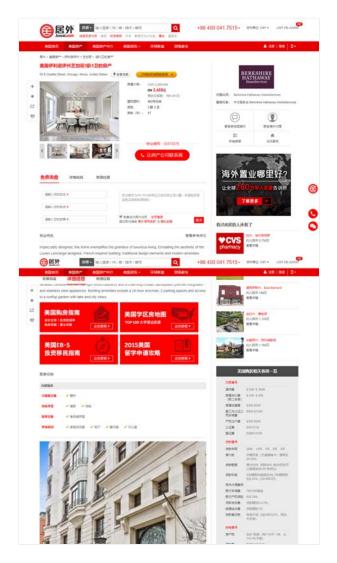




^{*} Includes all residential, condominium, townhome, single family, single family detached, ranch over \$200K. Websites subject to change.

JUWAI.COM

Advertising on Juwai.com reaches a targeted audience of 2 million affluent Chinese consumers. By partnering with a site that is behind the Chinese firewall, Berkshire Hathaway HomeServices brings our listings to a previously hard-to-reach market of potential buyers. The site displays our properties, along with branded advertising. A click-to-translate program makes it easy to contact an agent in the United States.



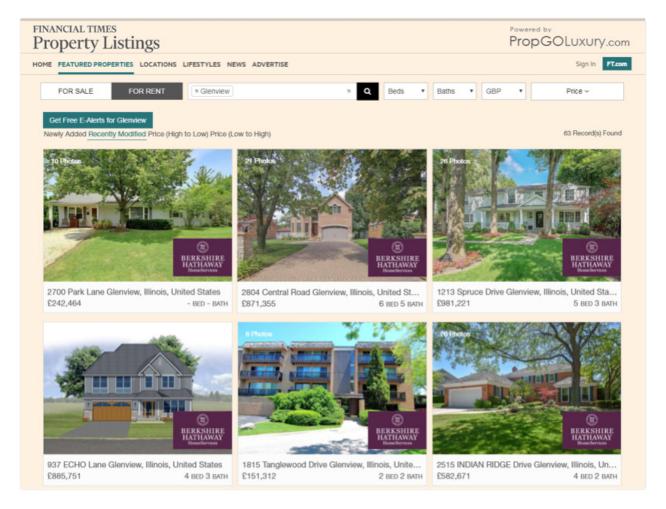
In 2016, mainland Chinese outbound property investments surpassed \$1 billion.

The United States is the top destination for Chinese property investments.



FINANCIAL TIMES OF LONDON

One of the most important global financial news sources, Financial Times of London has an audience of 650,000 affluent online users. This influential site places your home in front of potential buyers in London and across Europe.



All Berkshire Hathaway HomeServices residential listings are exposed to a sophisticated international audience on the site's Featured Properties page.

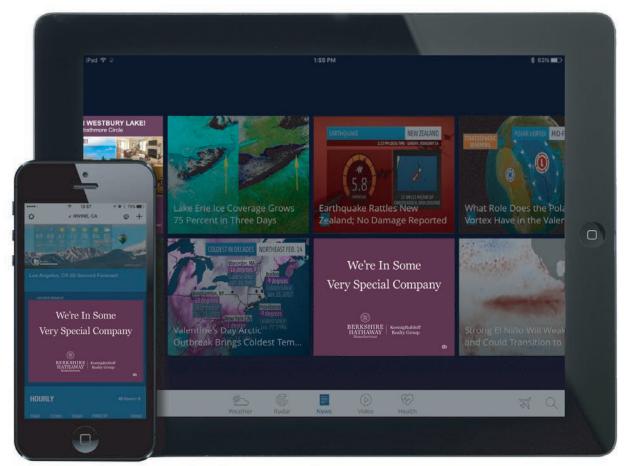


DIGITAL | RETARGETING & MOBILE ADS

Using innovative advertising networks like AdWerx and Chalk Digital, we extend the reach of traditional real estate advertising.

AdWerx takes online ads beyond the real estate sites. A vast network of news and information websites including CNN.com, ESPN.com, Amazon.com and hundreds more*. Sophisticated retargeting keeps ads in front of the most engaged consumers.

Mobile app advertising is the fastest growing advertising segment. Chalk Digital campaigns deliver in-app ads to consumers in hypertargeted locations, through a network of 36,000 mobile apps. Geofencing rules specify where and when ads are strategically distributed to consumers in real time.





LUXURY COLLECTION & LUXURY COLLECTION MAGAZINE

Last year, we listed and sold more than \$1.1 billion in luxury residences, and nearly 20% of Chicago upper-bracket sales.

Our most prestigious residences require marketing that reaches a worldwide audience. The award-winning Luxury Collection program has an overarching goal of bringing our superior customer service and the knowledge we possess of the luxury market to the world's most distinguished consumers.

Exclusively for Berkshire Hathaway Home-Services KoenigRubloff Realty Group, Luxury Collection Magazine captures the essence of luxury living in Chicago and beyond. A showcase of the finest residences currently offered for sale in our Luxury Collection, this digital publication reaches an affluent audience through highly targeted channel marketing.



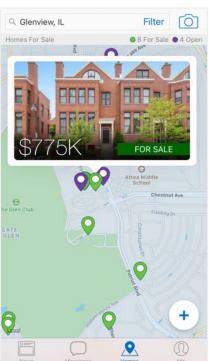


LUXURY



HOMESNAP





AN APP THAT IS AS MOBILE AS OUR BUYERS

Search anytime, anywhere with the KoenigRubloff - branded HomeSnap mobile app.

- Instantly see homes for sale or rent nearby
- Snap a photo of a home to find it
- Search by schools or open houses
- Map, satellite and lot line views
- Real-time listing information
- Agent messaging
- Social media sharing
- Weekly neighborhood updates

Ask your agent's direct download code, or visit SearchKRG.com.



LOCAL ADVERTISING

Reinforcing our marketing campaigns at the local level, Berkshire Hathaway HomeServices KoenigRubloff Realty Group advertises in a variety of publications strategically targeted at key demographics. Our ads are seen in trusted news sources including:

CHICAGO TRIBUNE
TRIB LOCAL
PIONEER PRESS
SUN TIMES PUBLICATIONS
NORTH SHORE WEEKEND
22ND CENTURY MEDIA
NADIG PRESS
MY SUBURBAN LIFE PAPERS
WALL STREET JOURNAL
CS
MICHIGAN AVENUE MAGAZINE
FOREST & BLUFF

ULTIMATE ADDRESS

LUXURY COLLECTION MAGAZINE

We provide your home with maximum exposure to the ideal audience. Tapping into the local marketplace, we are present in the communities that we live in and love.











NATIONAL ADVERTISING

We offer an expansive national advertising campaign driven by our exposure on highly popular television networks and major print publications. The strength and reach of the Berkshire Hathaway HomeServices brand is prominently featured in publications that reach a national and global audience.

THE ROBB REPORT

DUPONT REGISTRY

WALL STREET JOURNAL

WALL STREET JOURNAL MANSION

UNIQUE HOMES

PRESTIGE MAGAZINE

REAL ESTATE MAGAZINE

REALTOR MAGAZINE

Our television commercials are seen via a highly targeted TV buy across HGTV national cable programming.

























PUBLIC RELATIONS & SOCIAL MEDIA

Our in-house public relations and social media team is hard at work, generating millions of media impressions every month and securing editorial placements for our agents, company, and properties in highly visible publications. Social Media delivers the most up-to-date information regarding our communities and the marketplace.

CHICAGO TRIBUNE

SPLASH HOMES

CRAIN'S CHICAGO BUSINESS

WALL STREET JOURNAL

NORTH SHORE WEEKEND

PIONEER PRESS

SUN TIMES

22ND CENTURY MEDIA

NADIG PRESS

MY SUBURBAN LIFE PAPERS







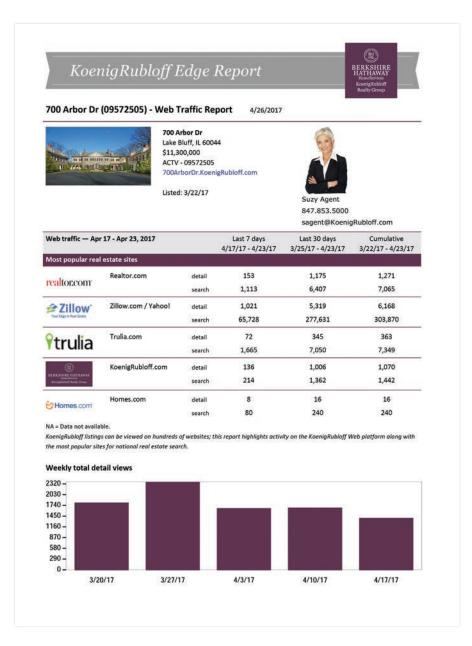








LISTING UPDATES KOENIGRUBLOFF EDGE REPORT

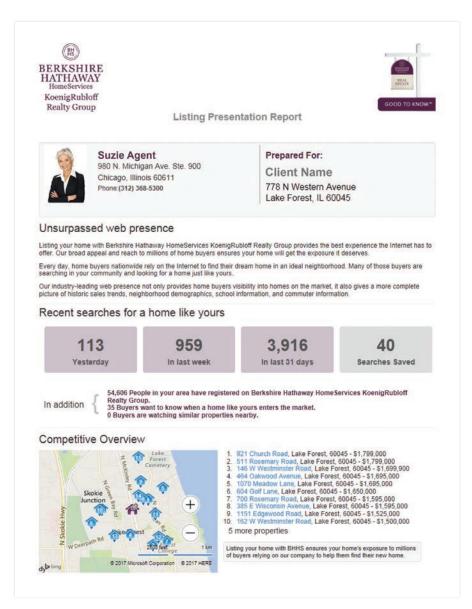


Timely metrics about your home keep you informed throughout the marketing process.

Our KoenigRubloff Edge Report provides a weekly detailed report of web traffic on the most popular real estate destinations. You'll see how many people are finding and viewing your home.



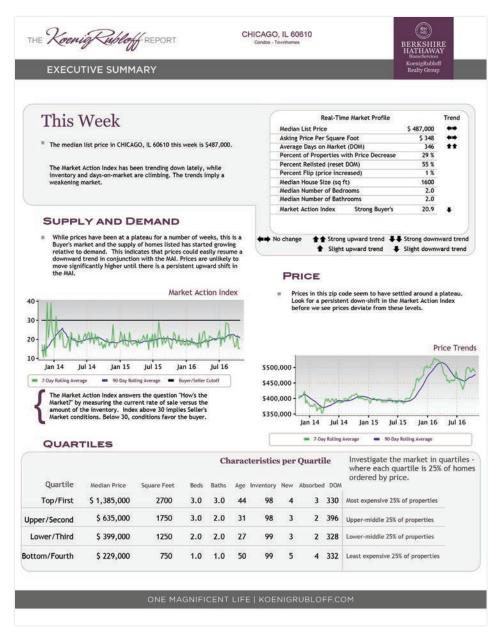
MARKETING UPDATES SELLER ADVANTAGE REPORTS



Seller Advantage is an exclusive market activity report that details buyers' search activity on the Berkshire Hathaway national website, so you can see how our network is working for you.



OUR DATA POWERS YOUR NEXT MOVE KOENIGRUBLOFF REPORTS

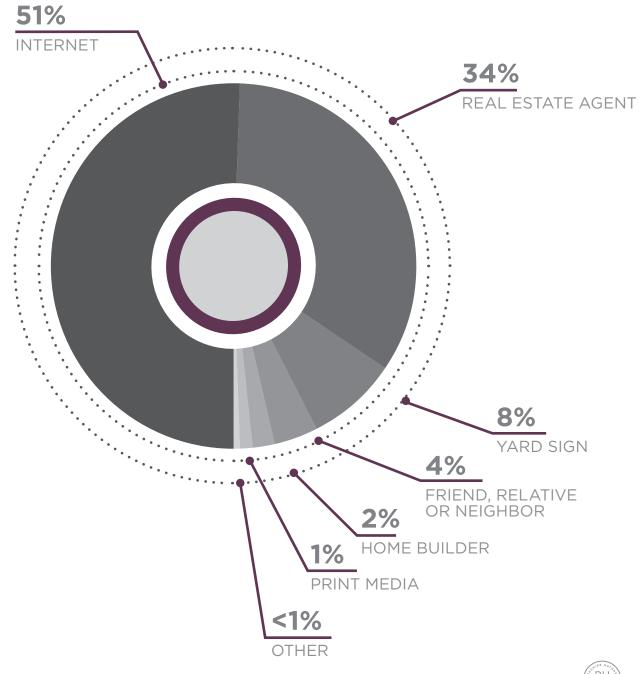


We put neighborhood data and analysis at your fingertips to help you make the right decisions.

The KoenigRubloff
Report is a trend
and analysis tool
that offers market
details on hundreds
of neighborhoods
and communities in
Cook, DuPage, Kane,
Kendall and Lake
Counties. Charts and
graphs provide a
snapshot of median
prices, inventories,
square footage, and
market activity.



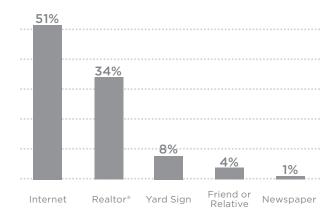
WHERE BUYERS COME FROM





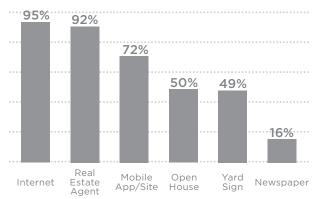
WHERE BUYERS FIND HOMES

How Were You Introduced to the Home You Ultimately Purchased?



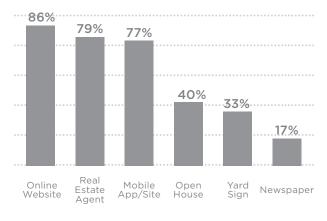
WHERE BUYERS GET INFORMATION

Information Sources Used In Home Searches Nationally



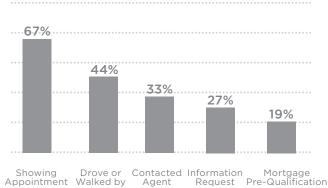
THE MOST USEFUL SEARCH TOOLS

Percentage That Found Source Very Useful



ONLINE SEARCH LEADS TO BUYER ACTION

Actions Taken From Internet Search





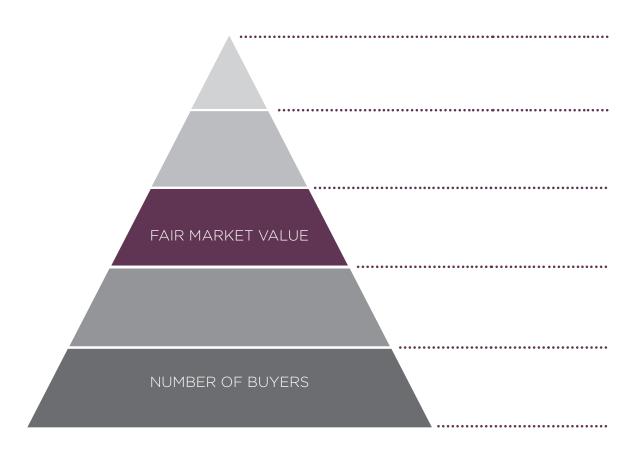
A SUCCESSFUL SALE



POSITIONING YOUR HOME IN THE MARKET

KoenigRubloff agents do a thorough analysis of your local market to help determine the value of your home. By setting the asking price at the fair market price, your home is seen by the largest possible audience as it is introduced to the market.

A property gets maximum interest during the first few days. Listing at the best price, rather than trying a higher price, ensures that a home is marketed to the right group of buyers.





GETTING YOUR HOME READY

Enhance Your Home Before You List. Make it easy for potential buyers to envision their belongings in your home!

HOME EXTERIOR

- Consider curb appeal
- Inspect the exterior and address any problems
- Maintain lawn, walkways and outside areas

HOME INTERIOR

- Make every room sparkle
- Store or remove clutter
- Inspect and repair plumbing, heating, cooling and alarm systems
- Paint in a neutral shade
- Consider professional staging for maximum results





COMPARABLE PROPERTIES



INFORMATION YOU NEED



COMPLETE HOME SERVICES

